

20 September 2020

Dear Student

RETURN OF STUDENTS TO CAMPUS DURING LEVEL 1 OF THE NATIONAL LOCKDOWN

The management of the University of the Free State (UFS) is aware that students have been enquiring about their return to campus and wishes to bring the following under your attention:

1 STUDENTS RETURNING TO CAMPUS DURING LEVEL 1

- 1.1. Students who are required to return to campus during Level 1 will be informed by the university and will be providing with a permit for access to the campus.
- 1.2 ***NOTE: If you have NOT been contacted, you will be supported through remote multimodal teaching, learning, and assessment until you are informed by your faculty that you can return to campus.***

2 CAMPUS ACCESS PERMITS

- 2.1 A campus access permit may only be issued to students who form part of the cohort of students who may return to campus during Level 1 of the national lockdown.
- 2.2 Students who received a campus access permit during Levels 2 and 3, may use the same permit to obtain access to campus during Level 1.

2.3 A campus access permit may only be issued by the Senior Director: UFS Human Resources on request from the Faculty Dean's office. The permit will be sent via email to the student concerned after it has been issued.

2.4 To get access to the campus, you must be in possession of the campus access permit and your valid student card. The daily screening protocols and procedures must also be adhered to. This includes completing the [COVID-19 online screening questionnaire](#) before entering the campuses. The principle of 'no mask, no campus entry' remains in place.

3 STUDENTS IN RESIDENCES

3.1 It is important for students living in residences on campus to note that the university aims, as far as possible, to maintain the principle of 'one student per room' to honour physical distancing.

3.2 *Please make sure that you have received your campus access permit before returning to campus.*

3.3 Students who live in on-campus accommodation and who are required to return to campus must please first contact the Department of Housing and Residence Affairs (HRA) at resapplications@ufs.ac.za to make the necessary arrangements before starting their journey back to campus. These students must also ensure that they are in the possession of a campus access permit.

3.3A structured process is underway to provide students who still have academic books in their rooms the opportunity to request that it be sent to them by HRA. The university can unfortunately still not allow students who, for instance – want to collect their belongings – to return to campus if they do not form part of the current cohort.

4 ACADEMIC SUPPORT

In an effort to ensure that the academic project continues and all students are supported and not left behind, the university's student support services will offer you support during this time.

Look out for the [#UFSLearnOn](#) campaign and reach out to any of the following services:

- **Tutorial support:**
+27 51 401 2444
Astep@ufs.ac.za
- **Academic advising:**
Bloemfontein Campus: advising@ufs.ac.za
Qwaqwa Campus: advisingqq@ufs.ac.za
South Campus: advisingsc@ufs.ac.za

6 STUDENT WELLNESS SUPPORT

Taking control of your mental wellbeing is essential and you are encouraged to adopt an active approach to fostering your mental health and building resilience. The following resources are available to assist you in promoting and supporting your wellbeing:

- **Student Counselling and Development:**
Bloemfontein Campus: T: +27 51 401 2853 | E: SCD@ufs.ac.za
South Campus: T: +27 51 505 1298 | E: SCDSouth@ufs.ac.za
Qwaqwa Campus: T: +27 58 718 5032 | E: SCDQQ@ufs.ac.za
- **UFS Student 24 Hour Toll-Free Careline (Mental Health Support):**

0800 00 6363

SMS: 43302

helpline@sadag.org

