Older versions of Chrome is no longer supported with Blackboard Collaborate Ultra. For technical details please see

https://blackboard.secure.force.com/apex/publickbarticleview?id=kAA1O000000Kz4W

In order for you to update your version of chrome please follow the 3 steps below:

1. launch your chrome browser and click on Customize



2. Next Click on Help and then on About

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3. Your Chrome browser will automatically check for available updates and request you to restart your Chrome browser. If prompted click on restart Chrome browser.

Q s	earch settings
About C	hrome
0	Google Chrome
0	Google Chrome is up to date Version 83.0.4103.116 (Official Build) (64-bit)

Thank you for assisting ICT Services in this matter. If you experience any problems performing these steps please contact the ICT service desk at X2000.