

NSFAS Appeal Process 2020

Please note the two different appeal processes for NSFAS students:

1. New student appeals – Students who applied for NSFAS funding, but the application was rejected.
2. Continuing students – Students who did not apply for NSFAS funding, since they previously used NSFAS funding.

Appeal process for new students:

New students whose applications for 2020 NSFAS funding were unsuccessful, must submit their appeals directly to NSFAS through the online MyNSFAS portal, using the following process:

1. Log into your 'MyNSFAS' account on www.nsfas.org.za
2. Click the 'Track Funding Progress' option.
3. Check the application progress tabs.
4. If your application status reflects an 'unsuccessful' message, you may submit an appeal by clicking the 'Submit Appeal' tab.
5. Once you are on the 'Application Appeal' page, you can see the reason for your unsuccessful application status.
6. You are then able to motivate the reasons for appealing your application status in writing.
7. Your motivation must not exceed 1 000 characters (words including spaces).
8. Then upload certified supporting documents to support your motivation. You may submit up to five documents.
9. Then click 'Submit Appeal'.
10. You may now track the progress of the appeal on your myNSFAS account.

This process should be followed by applicants who applied during the NSFAS 2020 application cycle (closing date 30 November 2019), and whose application was unsuccessful.

The closing date for applications is **20 March 2020**.

Appeal process for current students:

The following process will apply to students funded on the pre-2018 grant, as well as the Department of Higher Education and Training (DHET) Bursary Scheme students.

Students must submit the appeal together with relevant supporting documents to the Financial Aid Office at the institution.

The closing date for applications is **6 March 2020**.

Senior students can submit their appeal application with supporting documents to the UFS Financial Aid office:

Bloemfontein Campus: George du Toit Administration Building, Ground Floor, Room S011.

Qwaqwa Campus: Administration Building, Ground Floor, Room 17.

Please make sure that you receive an acknowledgement of receipt when you submit your application.

Please note that the appeal application form is not yet available and will be posted on the UFS website once it has been received from NSFAS (www.ufs.ac.za).