

REGISTRATION - FINANCIAL AID

NSFAS STUDENTS

Process for NSFAS students to register:

1. Log into your myNSFAS account to check your funding status with NSFAS.
2. If the funding status on your myNSFAS account reads "Provisionally funded", you will receive an sms from the UFS Financial Aid office to inform you that the University system is open for you to register. The University can only send you an sms once NSFAS has confirmed your funding.
3. If your funding is confirmed in step 2 and you have not received an sms from the UFS Financial Aid office within 2 weeks, please contact the Financial Aid office to assist you in finding a resolution. Please note that the Financial Aid office does not take over your responsibility to engage with NSFAS. You remain responsible for continuously engaging with NSFAS to resolve any outstanding issues.
4. Once you have received an sms from the UFS Financial Aid office to confirm that your funding has been allocated, you may continue to register for a **NSFAS-funded qualification** without having to make the first payment for registration. Please register for all your modules at the beginning of the year, if possible, to avoid an increase in costs during the second semester. If you have outstanding fees for the previous year, you will be referred to Student Finance before you may be allowed to register.

TRANSFERRING STUDENTS:

The above-mentioned process also refers to transferring students. Your previous institution must upload your academic data to NSFAS so that a funding decision can be made. UFS Financial Aid will only be able to assist you once you are funded by NSFAS. If you experience any problems with regard to your NSFAS funding, please contact NSFAS.

NSFAS APPEALS:

The NSFAS appeal process will be communicated once the information has been received from NSFAS.

CONTACT DETAILS:

NSFAS Virtual Contact Centre:

Email: info@nsfas.org.za

Facebook: National Student Financial Aid Scheme

Twitter: @myNSFAS

Instagram: @myNSFAS

MERIT AWARDS

Merit awards are automatically allocated to students on the basis of performance. Successful students will receive an allocation that will reflect in the Academic Data Summary. You may use the merit award to register. If the merit award is not sufficient to cover the first payment for registration, you will have to pay the balance **5 days prior to your registration**.

The tuition fee accounts of students who qualify for academic merit awards will be credited with the amount of the award after they register as students at the University of the Free State.

CONTACT DETAILS:

Financial Aid offices:

Telephone number: +27 51 401 9111 (Option 3)

- **Bloemfontein Campus:**
Email: FinAidEnquiriesBfn@ufs.ac.za
- **Qwaqwa Campus:**
Email: FinAidQwa@ufs.ac.za
- **South Campus:**
Email: FinAidEnquiriesSouth@ufs.ac.za