

6.3 Student responsibilities

- 6.3.1 Students must apply for NSFAS financial aid on time, submitting all the valid required documents.
- 6.3.2 Students must submit accurate, complete and correct information to NSFAS when applying for financial aid and when submitting appeals. Failure to do so will result in applications and appeals being rejected.
- 6.3.3 Should a student or applicant submit data that is incorrect or incomplete and this results in students that are funded that should not be funded, or a student being paid in excess of the actual cost of study, NSFAS will withdraw financial aid and claim the funds back from the student.
- 6.3.4 Students must inform NSFAS and their institutions if they have other sources of funding (i.e., double-dipping) within 10 days of receipt of such funding.
- 6.3.5 Students must notify NSFAS in the event of a change of qualification or when they exit a qualification.
- 6.3.6 Students must confirm with the institution that the qualification they register for is an approved qualification and is indeed funded (and not expired).
- 6.3.7 Students must meet all academic progression criteria and attendance requirements of their courses and institutions.
- 6.3.8 Students must meet individual financial commitments, e.g. managing allowances.
- 6.3.9 NSFAS students are subject to the student residence and private accommodation policies of the institution and accommodation providers where they reside.
- 6.3.10 Students are required to read and understand the institution policy with respect to accommodation allowances and especially note the terms and conditions when electing to shift from one accommodation type to another during the academic term.
- 6.3.11 Students who apply at various institutions must cancel registration at all institutions where they are not eventually formally registered to avoid dual registrations. Failure to do so will result in NSFAS blocking all payments to such students until dual registrations are resolved.
- 6.3.12 NSFAS funded students that register at multiple institutions have a responsibility to deregister and confirm with NSFAS within 10 days of the start of the academic term, the institution that they chose to study at.
- 6.3.13 NSFAS funded students must complete the NSFAS direct payment onboarding process within 10 days of completing registration for the academic term.
- 6.3.14 NSFAS funded student must not engage in activities that aim to defraud the scheme and fellow students.

- 6.3.15 Where a NSFAS funded student is required to submit documents to NSFAS for funding decisions, the student must do so within 10 days of receipt of notification to submit required information to NSFAS.
- 6.3.16 Student must always ensure that they contact details are updated to maintain constant communication with NSFAS.
- 6.3.17 Student must aim to complete their studies within the N+ Rule and maintain the academic progression rules of NSFAS.
- 6.3.18 Student must use the learning material allowance for the intended use (acquisition of study material or a digital learning device).
- 6.3.19 All students in receipt of the financial aid from NSFAS must abide by terms and conditions as set out in the agreement.