

How to change a forgotten password

Click on the self-service link and follow the steps as indicated below.

<https://selfservice.ufs.ac.za>



Step 1

Enter your
student number
and click **“Search”**

Step 2

Please select your
preferred method
(**Email or SMS**)
for receiving your security code



Step 3

A security code
will be sent to **you**
to verify your identity



Step 4

Enter the
security code sent to you and
click the **“check code”** button



Step 5

Click continue
after the security
code has been verified

Step 6

Enter and confirm your
new password before
clicking the **“change password”** button



For UFS campus password-related queries, contact:

ICT Services Student Desk at +27 51 401 2000

For after-hours support, please contact: +27 51 401 3994

Take note: Passwords cannot be changed over the telephone.

T: +27 51 401 9111 | E: info@ufs.ac.za | www.ufs.ac.za

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