

Password Reset / Forgot my Password:

Scan the QR Code and follow the steps provided:



Compromised accounts



The UFS will never ask you for your password via email, telephone, or any social media platforms.



Please do not click on any links on social media that require you to change your password or log in with your UFS credentials.

In the event that your account is hacked:



1 Visit **Protection Services** to report the matter. A case will be opened for you and you will be issued a receipt.



2 Visit the **Computer Lab** for assistance with changing your password and details. Duo Mobile will be installed as a preventative measure.

Protection Services phone number:
(+27) 51 401 2911

ICTS phone numbers:
(+27) 51 401 2000 (07:45-16:30) (Business Hours)
(+27) 51 401 3994 (16:30-00:00) (After Hours)

Email Access

In order to access your email, please take note of the following:



The link you need to open your Gmail is here:
<https://mail.google.com>



Use your
`student number@ufs4life.ac.za`
as the **username**



Enter your
UFS password

T: +27 51 401 9111 | E: info@ufs.ac.za | www.ufs.ac.za

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through quality,
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UFS
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(ICT SERVICES)