

# Computer labs and Blackboard

## Computer labs and operating hours

ICT Computer Labs are found at different locations on the UFS campuses:

### Bloemfontein Campus



#### Central Computer Lab (next to the SASOL Library)

07:00 – 00:00 (Mondays to Fridays)  
09:00 – 00:00 (Saturdays, Sundays and public holidays)

**Media Centre** (Thakaneng Bridge)  
09:00 – 18:00 (Mondays to Fridays)  
Closed on weekends and public holidays

**MODLEC LAB B1**  
08:00 – 18:00 (Monday to Friday)  
Closed on weekends and public holidays

### ICTS Student Desk

- Assist students with UFS password resets
- Connect students to the UFS Wi-Fi on their mobile devices such as laptops, cell phones, tablets, etc.
- Install approved software for students upon lecture request
- Assist students with compromised accounts
- Duo enrolment on mobile devices
- Clear intruder lockouts on UFS accounts
- Assist with Office 365 installations



### Qwaqwa Campus



**New Media Lab**  
(above the Academy for Multilingualism)  
08:00 – 00:00 (Mondays to Fridays)  
08:00 – 00:00 (Weekends)

**Media Lab**  
(near the Bokamoso student residences)  
08:00 – 18:00 (Mondays to Fridays)

**IT Lab**  
(Sedibeng Education Building)  
08:00 – 18:00 (Mondays to Fridays)

**E-Lab**  
(TK Mopeli Library – facing the clinic)  
08:00 – 18:00 (Mondays to Fridays)

**EU Lab**  
(inside the TK Mopeli Library)  
08:00 – 18:00 (Mondays to Fridays)

### South Campus



**Computer Lab**  
(Neville Alexandre Building)  
08:00 – 00:00 (Mondays to Fridays)  
09:00 – 00:00 (Saturdays, Sundays and public holidays)

T: +27 51 401 9111 | E: [info@ufs.ac.za](mailto:info@ufs.ac.za) | [www.ufs.ac.za](http://www.ufs.ac.za)

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transforming lives  
through quality,  
impact, and care.*

**VISION 130**  
*Renew and Reimagine  
for 2034*

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**UFS**  
INFORMATION AND  
COMMUNICATION  
TECHNOLOGY SERVICES  
(ICT SERVICES)



# What is Blackboard?



<https://www.ufs.ac.za/ctl/home-page/ctl-registration-support-2021/blackboard>

Blackboard is an online learning platform where you will find resources, activities, and assessments for the modules you are enrolled for at the University.

## How do I access and log into Blackboard?



To access Blackboard, visit the following website:

URL address: <https://ufs.blackboard.com>

### To log into your Blackboard account type:

Username: UFS student number

Password: UFS campus password

Please ensure that you log into Blackboard to activate your profile. It is only after activation that you will be enrolled into your Blackboard modules.

## Is there training available on how to use Blackboard?

**YES** – All first-year students will receive Blackboard training during their UFSS1508 summer school orientation programme. First-year students also have the opportunity to complete the online Blackboard Self-Paced Training course, which is designed to train students on the effective use of Blackboard tools. This course can be found under 'Courses' on Blackboard.

There are also various online and face-to-face training sessions taking place across all three campuses for senior-, postgraduate-, and late-registered students to join. Visit the Student Blackboard Help organisation on Blackboard to see the training schedule and to sign up to attend a training session, as well as to find helpful how-to documents and videos.

Go to the organisation: Student Blackboard Help

Please note that you need to be logged into Blackboard before clicking on the link.

## What to do if you are not enrolled into all your Blackboard modules?

Contact the Blackboard Helpdesk to request assistance with module enrolment. Please attach your proof of registration when sending an email to the helpdesk. Emails sent after hours will only be attended to on the following business day.

**Location:** Central computer labs next to the Sasol Library  
**Operating hours:** Monday to Friday, 07:45 – 21:00  
Saturday/Sunday/University and Public Holidays: 09:00 – 18:00  
**Telephone number:** (+27) 51 401 9111 (Option 5)  
**Email:** [ehelpdesk@ufs.ac.za](mailto:ehelpdesk@ufs.ac.za)

Please take note that you will only have access to your Blackboard modules 24 hours after you have registered.

## IMPORTANT

The Blackboard Helpdesk cannot assist with UFS passwords. For password-related queries, please contact ICT Services.

### ICT Services Password Queries:

During office hours (07:45 – 16:30)

Tel: (+27) 51 401 9111 (Option 4)

Email: [studentdesk@ufs.ac.za](mailto:studentdesk@ufs.ac.za)

After-hours password queries (16:30 – 00:00)

Contact details (after hours): (+27) 51 401 3994

Email: [studentdesk@ufs.ac.za](mailto:studentdesk@ufs.ac.za)



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