

Dear Karri user,

Please find below the simple steps to follow when downloading and registering on Karri.

**To get started:**

1. Download the Karri App from your Play Store or Apple iStore on your smartphone.
2. Open the app and tap 'Sign Up'.
3. Enter your email address, select your password and add a few personal details.

*You will see any outstanding collections on the landing page:*

- Pay for your collection by either adding a card or by topping up your wallet.
- To update your card details or top up your wallet, click on your wallet, and select 'My Karri Wallet'.
- You can top up your wallet with your card or by using the instant EFT i-Pay function to make payments. This takes you to your internet banking and allows you to transfer money from your account to your Karri wallet.

Or you can add your bank card (debit or credit card), by clicking on "Add A Card" –

**Description** = anything that you will identify it with e.g.

Standard Bank debit card, or your name

**Card number** = as it appears on the front of your card (NOT account number)

**Expiry date** = front of your card is an expiry date

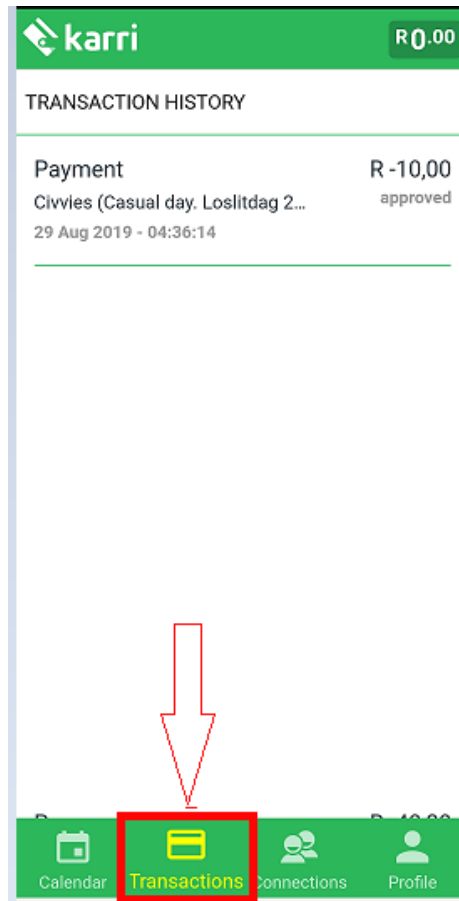
**CVV** = 3-digit number on the back of your card

NEXT

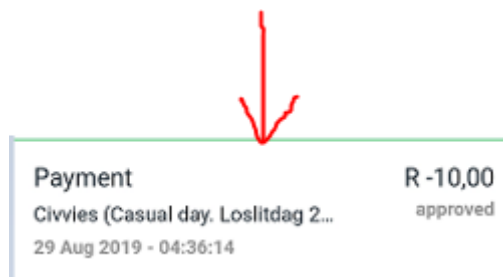
**The card is now successfully added 😊**

Once payment was successfully done, the user can now choose to request a receipt for payment –

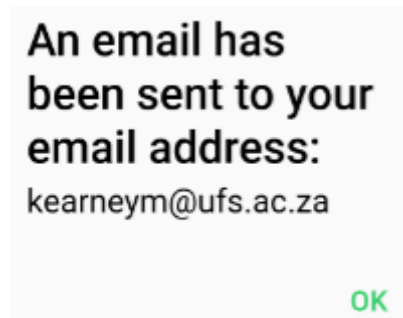
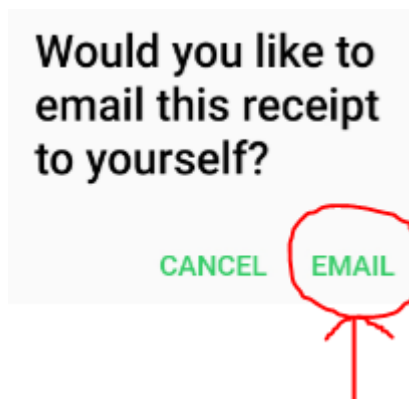
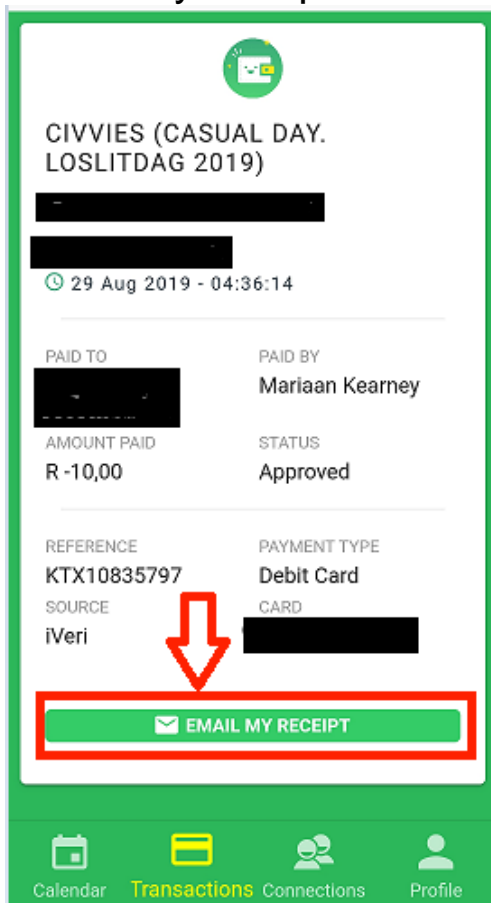
- At the bottom of the App screen, select “Transactions”



- Click on the *Payment of the event*



- Payment confirmation screen will appear, now click on the “Email my receipt”



- You will now receive an email receipt as proof of payment