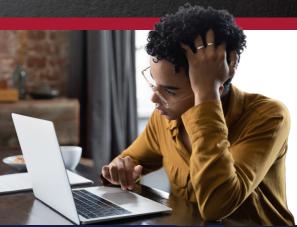


Inspiring excellence, transforming lives through quality, impact, and care.





Get ready to embark on a digital journey of learning with Blackboard, your one-stop-shop for resources, activities, and assessments related to your university modules.



### Stuck and **NEED HELP?**

If you need assistance navigating the platform, don't hesitate to reach out to the Blackboard Helpdesk. They are available to help with any Blackboard-related queries, from accessing your modules to getting you started on the student orientation course.

### **Blackboard Helpdesk**

Operating hours
Mondays to Fridays: 7:45 - 16:30

After Hours Mondays to Fridays: 16:30 - 21:00 Weekends and Public Holidays 9:00 - 18:00

T: +27 51 401 9111 (Option 5) E: eHelpdesk@ufs.ac.za

For Password-related Queries, Please Contact ICT Services

T: +27 51 401 9111 (Option 4) E: studentdesk@ufs.ac.za



Scan the QR-code for more information or visit: <a href="www.ufs.ac.za/ctl/BBinfo">www.ufs.ac.za/ctl/BBinfo</a>

### Central ACADEMIC ADVISING

A process/practice through which students who are undecided are supported or afforded support/guidance. This is done through the alignment of a students' personal, academic and career aspirations.

### Central Advisors help with:

- Educational planning: Aligning your academic (degree), career and personal interests (incl. registration planning support)
- Career planning: career goal design; programme selection
- Academic success skills: time management; study skills; revision planning; exam preparation
- Transitioning into university: connecting and engaging with diverse support services

### How to contact your Central Academic Advisor:

Operating hours

Mondays to Fridays: 7:45 - 16:30 (Excluding weekends and public holidays)

**Bloemfontein Campus** 

E: advising@ufs.ac.za

**Qwaqwa Campus** 

E: advisingqq@ufs.ac.za

**South Campus** 

E: advisingsc@ufs.ac.za

Chat with an advisor on WhatsApp

T: +27 87 240 6370

**GPS** contact center

T: +27 51 401 9111 (option 2)





### **A\_STEP IS HERE TO SUPPORT YOU**

### A\_STEP offers:

- Face-to-face group tutorials
- Telephonic tutorials
- Online group tutorials
- One-on-one catch-up tutorials
- CUADS tutorials

Call +27 51 401 9111 (option 2 and then option 4) or send a WhatsApp text message to +27 87 240 6370 for academic tutorial support designed to fit your needs.

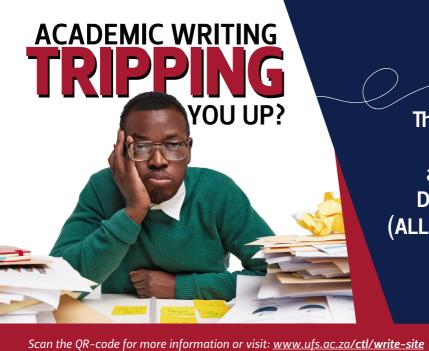
E: astep@ufs.ac.za



Leave a missed call and one of our Success Coaches will call you back.

**Operating hours** 08:00 – 16:30 weekdays





The Academic Language and Literacy Development (ALLD) team can help!





**GOT QUESTIONS ABOUT** 



### Contact the NBT office

**Bloemfontein Campus Qwaqwa Campus** 

T: +27 51 401 2448

T: +27 58 718 5188 E: nbtqwa@ufs.ac.za

E: nbt@ufs.ac.za





# ARE YOU REGISTERED FOR UFSS1504 SUMMER SCHOOL?



### Aim of the Module

The aim of UFSS1504 in the first semester is to support you in the transition from high school to university, by teaching you the academic skills you need to be successful in your studies. These academic skills are taught in the first semester, in a high-impact, condensed, 3-day summer school.

### Who registers UFSS1504?

All mainstream first-year entering students should register for UFSS1504 in the first semester of their first year. This module is a compulsory 16 credits and is a prerequisite for graduation. Extended Programme students should register for UFSS1522 in the second semester of their second year.

### Communication with students:

Once you register, we will email a personalised schedule to you with the dates and times you must attend. The classes will take place either online or face-to-face depending on your specific faculty's arrangements. There will be 7 classes to attend across the 3 day summer school.

### Contact details:

**Bloemfontein Campus** E: ufs101@ufs.ac.za

**Qwaqwa Campus** E: ufs101qq@ufs.ac.za



# REGISTERED FOR UFSS1522 WINTER SCHOOL?

### Aim of the Module

In the second semester, UFSS1522 aims to teach you about how to make the most of your undergraduate experience to prepare for the world of work. These employability skills are taught in a high-impact, condensed, 3-day winter school.

### Who registers UFSS1522?

All Extended Programme students who completed or passed the following modules are required to register UFSS1522 and not UFSS1504: SCLL1414 + SCLL1524, SCLL1508 and SCNS1508.

### **Communication with students:**

Once you register, we will email a personalised schedule to you with the dates and times you must attend. The classes will take place either online or face-to-face depending on your specific faculty's arrangements. There will be 7 classes to attend across the 3 day summer school.

### **Contact details:**

**Bloemfontein Campus** E: ufs101@ufs.ac.za

**Qwaqwa Campus** <u>E: ufs</u>101qq@ufs.ac.za

