2025

UNIVERSITY ACCESS PROGRAMME

INFORMATION BOOKLET

E: advisingsc@ufs.ac.za | www.ufs.ac.za

Inspiring excellence, transforming lives through quality, impact, and care



UNIVERSITY OF THE FREE STATE UNIVERSITEIT VAN DIE VRYSTAAT YUNIVESITHI YA FREISTATA







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REASON FOR THIS PROGRAMME



The University Access Programme (UAP) was introduced in 1992 to assist many deserving students who do not meet university admission requirements due to imbalances in the school system. Since the programme began in 1993, 9 473 degrees (including 904 post-graduate qualifications, 923 honours degrees, 204 master's degrees, 17 doctoral degrees) have been awarded to UAP students.

During your access year, you will get more than just academic information. We address a wider scope of needs to help you prepare for higher education studies. The programme is presented at the South Campus of the University of the Free State.

As a registered University Access Programme Higher Certificate student, please ensure that you have the following:

- Proof of registration (with the correct modules registered)
- Class Timetable
- Booklist (prescribed textooks that you should purchase)
- UFS student card
- Updated UFS password (to log into Blackboard, PeopleSoft Self Service and @ufs4life emails)
- Blackboard training information



UNIVERSITY ACCESS PROGRAMME TRAITS

The University Access Programme not only provides students with access to higher education studies, but it also provides them with the required support to be successful, therefore, it becomes "Access with Success". The students may not have mainstream qualifying AP-scores, however, the Access Programme prepares them for mainstream studies and equips them with traits that matriculating scholars with high APs might not have. Below are the traits students attain during the UAP year:

- Engaging constructively in group work and in-class sessions.
- Managing the higher education curriculum.
- · Critical thinking, communication skills and problem-solving.
- Making independent decisions.
- Planning better towards successful degree completion.
- Making use of all available student support services to enhance academic performance.
- Navigating the University platforms that are needed to succeed in their academic journey (Blackboard, ufs4life email account, PeopleSoft, UFS webpage).

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ACADEMIC ADVISING

Academic advising is a free service available to all registered students. It helps students define and meet their life, career and educational goals. The UAP academic advisors will assist students to make realistic choices based on their abilities, interests, and values.

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The UAP Academic Advisors will be assisting students with queries relating to (but not limited to):

- academic pathway planning,
- learning/study strategies,
- time management,
- goal setting,
- revision planning,
- exam preparation,
- University transition,
- study guidance, and
- becoming a successful graduate.

Academic advising sessions are provided through scheduled individual and group sessions.



UNIVERSITY ACCESS PROGRAMME ACADEMIC ADVISORS

Chwaro Shuping

Access Programme: Academic Advising Coordinator Office B113 Bohlale B Building South Campus advisingsc@ufs.ac.za

Lerato Mosiah

Access Programme Academic Advisor Office B 112 Bohlale B Building **South Campus**

advisingsc@ufs.ac.za

IMPORTANT:

To arrange for an Academic Advising session, please send an email to advisingsc@ufs.ac.za. Appointments are from 10:30 – 15:30.

You may **NOT** miss class to attend a session with an academic advisor. Check Blackboard regularly for important information from the Academic Advising Office.

HIGHER CERTIFICATE OPTIONS OFFERED AT THE SOUTH CAMPUS

Higher Certificate in Humanities: Communication Studies and Psychology

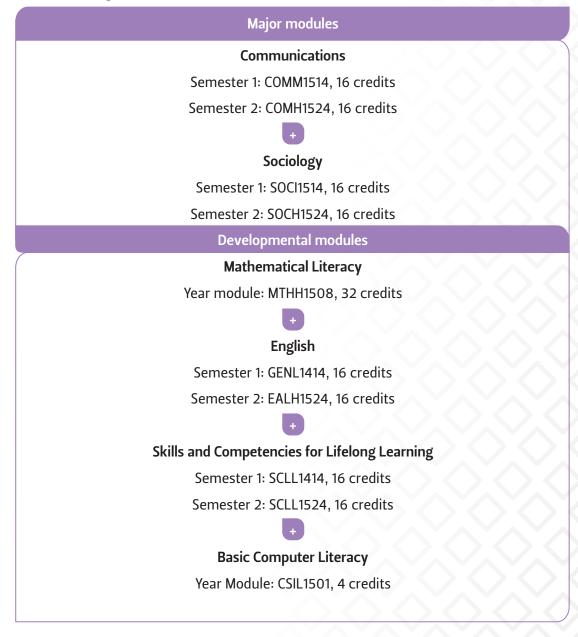
The Higher Certificate in Humanities: Communication Studies and Psychology is composed of several building blocks as indicated below:

Major modules
Communications
Semester 1: COMM1514, 16 credits
Semester 2: COMH1524, 16 credits
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Psychology
Semester 1: PSIN1514, 16 credits
Semester 2: PSYH1524, 16 credits
Developmental modules
Mathematical Literacy
Year module: MTHH1508, 32 credits
English
Semester 1: GENL1414, 16 credits
Semester 2: EALH1524, 16 credits
Skills and Competencies for Lifelong Learning
Semester 1: SCLL1414, 16 credits
Semester 2: SCLL1524, 16 credits
$\sum_{i=1}^{n} \sum_{j=1}^{n} \sum_{i=1}^{n} \sum_{i$
Basic Computer Literacy
Year Module: CSIL1501, 4 credits

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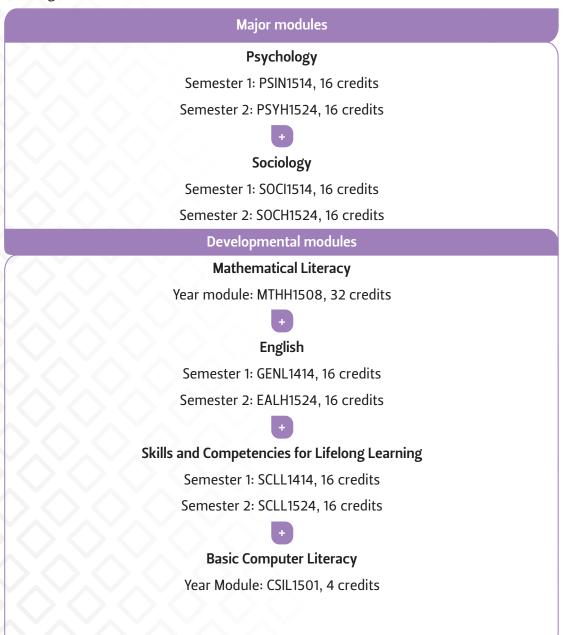
Higher Certificate in Humanities: Communication Studies and Sociology

The Higher Certificate in Humanities: Communication Studies and Sociology is composed of several building blocks as indicated below:



Higher Certificate in Humanities: Psychology and Sociology

The Higher Certificate in Humanities: Psychology and Sociology is composed of several building blocks as indicated below:



Higher Certificate in Humanities: Communication Studies and Anthropology

The Higher Certificate in Humanities: Communication Studies and Anthropology is composed of several building blocks as indicated below:

Major modules
Communications
Semester 1: COMM1514, 16 credits
Semester 2: COMH1524, 16 credits
\bullet
Anthropology
Semester 1: ANTI1514, 16 credits
Semester 2: ANTH1524, 16 credits
Developmental modules
Mathematical Literacy
Year module: MTHH1508, 32 credits
English
Semester 1: GENL1414, 16 credits
Semester 2: EALH1524, 16 credits
Skills and Competencies for Lifelong Learning
Semester 1: SCLL1414, 16 credits
Semester 2: SCLL1524, 16 credits
Basic Computer Literacy
Year Module: CSIL1501, 4 credits

TEXTBOOKS AND STUDY GUIDES

A list of prescribed textbooks will be provided by the UAP office during the registration period. It is your responsibility as the student to procure them.

Study guides for the first semester will be provided by Minolta from 5 February 2024 until 1 March 2024 in Isifundo E at the South Campus. Semester 2 dates will be communicated in due time. The costs of the study guides will be billed directly to your tuition account.

EXAMINATION PROCEDURES

University-accredited subjects:

- Most examinations will be written in October/November, but some subjects will be written in May/June.
- A final subject mark is a combination of the semester/year mark and examination mark. A semester/year mark is calculated by the average achieved in terms of tests, assignments, practicals, and so on. This is added to the exam mark and divided by two for the final mark. For example:58%



- > To be admitted to the main examination, students must have a minimum semester/year mark of 45%.
- Please take note that if the examination starts at 08:00 or 11:30 or 14:00, students must be seated and ready to start writing at that time. No extra time will be allowed for latecomers!
- All students must write the main examinations. The supplementary examination is subject to approval. Students may only qualify to apply for the supplementary examination under specific conditions.
- Students cannot enter the examination hall without showing their ID books or

student cards to the examination officer.

> To pass a module, a final mark of 50%, with with a "Pass" status must be obtained.

Examination policy:

- > One examination opportunity for each subject per year.
- It is the students' responsibility to check their marks on Gradebook to see if they have passed or failed or qualify to write the Supplementary Exam. No excuses will be accepted. A Supplementary Exam is granted at the discretion of the Examination Department and no student may demand or claim such an examination.

PROGRESSION OF STUDIES

The progression of studies process for transitioning to the Bloemfontein/QwaQwa Campuses will begin in semester 2 of the 2025 academic year. All University Access Programme students must complete an "application form for change of qualification" (DV3 form) to be able to register at the University of the Free State in the 2026 academic year. Admission to the Bloemfontein/QwaQwa campus will only be obtained upon successful completion of the Higher Certificate qualification.

Requirements for the continuation of studies in the Humanities Faculty at the UFS in 2026

To be able to continue with studies in the Faculty of Humanities at the University in the 2026 academic year, you as a student enrolled in the Higher Certificate course will have to pass all the modules in Tables 1 and 2 below.

Table 1: Major Modules in Higher Certificate

1 st Semester Modules	Credits	2 nd Semester Modules	Credits
Major Module	16	Major Module	16
Major Module	16	Major Module	16
Sub-total credits: 1st Sem.	32	Sub-total credits: 2nd Sem.	32
Total credits for major modules			64

1 st Semester Modules	Credits	2 nd Semester Modules	Credits
SCLL 1414	16	SCLL 1524	16
GENL 1414	16	EALH 1524	16
CSIL1501	4		
MTHH 1508 (Year Module)			32
Sub-total credits: 1 st Sem.	36	Sub-total credits: 2 nd Sem.	64
Total credits for developmental modules			100

Table 2: Developmental Modules in Higher Certificate

Total credits to be obtained to continue studies at UFS in 2026:

164

VERY IMPORTANT:

Students must complete the Higher Certificate before they will be able to articulate to a mainstream degree. Articulation to an extended curriculum with an incomplete Higher Certificate will not be allowed.



Repeat conditions at the South Campus for 2026:

In order to be considered to qualify to repeat the Higher Certificate in the Humanities Faculty at the South Campus, you need to meet one of the following requirements:

- iv. Fail a maximum of 32 credits in table 1 and pass all modules in table 2.
- v. Pass 64 credits in table 1 and fail a maximum of 32 credits in table 2.
- vi. Fail a maximum of 16 credits in table 1 and a maximum of 16 credits in table 2, provided you passed all the other modules.

NO FURTHER RE-ADMISSION TO THE HIGHER CERTIFICATE will be granted if you fail any module during the **repeat year**.



HOW TO CHANGE YOUR UFS PASSWORD

To change your password, follow the steps below:

1. Go to the UFS website (<u>www.ufs.ac.za</u>) and click on 'Students'

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About Apply Students Academic Research Alumni Staff Campuses Calendar	
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2. In the student toolbox tab, click on 'Student Self-Service'

Student Self-Service X Sovie Life Ho	me × +	- 0
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		Inspiring excellence. Transforming lives.
Academic KovsieSport	Support Newsletter SRC Appeals Student Finance Stu	Ident Academic Services
Residences KovsieGear	Financial Aid 🕴 🛇 🐵 😳 🖗 💩	
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3. Scroll down to 'Student Password Management'

Student Password Management	
Change passwordSecurity questionsLogin troubles	

4. Sign in with your student number and password. Change your password by following the prompts, and then save.

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	→ C	selfservice.ufs.	ac.za/sspr/privat	te/login		07	☆
		UNIVERSITE	TY OF THE REE STATE IT VAN DIE VRYSTAAT VESITHI YA FREISTATA		Please Sign in Self Service Password Reset		
		Use	er Name]		
		Pas	sword]		
		Sig	gn in				
		∎° Fo	orgotten Passwo	rd Regain access	to your account if you have forgotten your password.		

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Should you not be able to sign in, or continue to struggle to change your password, contact the UFS Information and Communication Technology (ICT) department for assistance:

• +27 51 401 2000

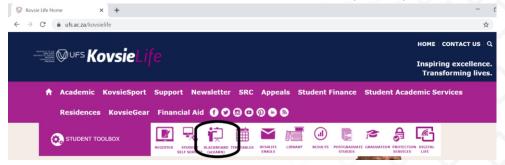
HOW TO ACCESS BLACKBOARD

To access Blackboard, follow the steps below:

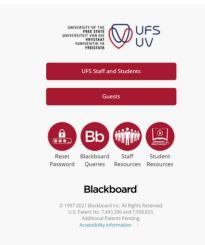
1. Go to the UFS website (<u>www.ufs.ac.za</u>) and click on 'Students'

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2. In the student toolbox tab, click on 'Blackboard (eLearn)'



3. Click on 'UFS Staff and Students'



4. Enter your username (which is your student number) and password to sign in.

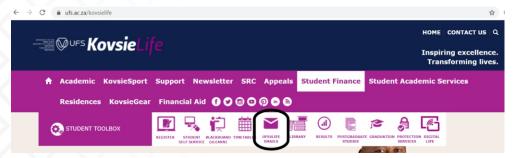
HOW TO ACCESS @ufs4life EMAILS

To access your @ufs4life emails, follow the steps below:

1. Go to the UFS website (<u>www.ufs.ac.za</u>) and click on '**Students'**

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About Apply Students	Academic Research Alumni Staff Campuses	Calendar
International Donate Library	News Sport Arts Visit Online and Short Learning	€ ♥ © © @ ® ®

2. In the student toolbox tab, click on 'ufs4life emails'



3. Enter your student number and then press 'next'

Google		
	Sign in	
	to continue to Gmail	
C Enter your email		
	@ufs4life.ac.za	
Forgot email?		
Not your computer? Use Guest mode to sign in privately. Learn more		
Create account	Next	

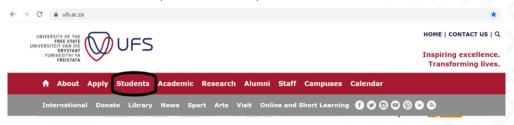
4. Enter your password and then press 'next'.



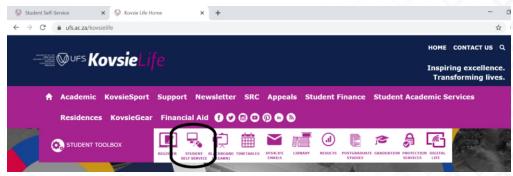
HOW TO CHANGE PERSONAL INFORMATION

To change your personal information on the student portal, follow the steps below:

1. Go to the UFS website (www.ufs.ac.za) and click on 'Students'



2. In the student toolbox tab, click on 'Student Self-Service'



3. Scroll down to '**Student Self-Service**'. Log in with your student number and password.



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4. After landing on the UFS Student Homepage, click on 'Profile'



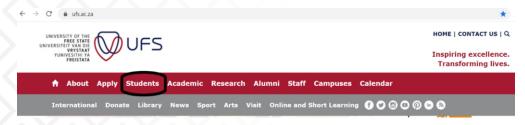
5. Proceed to change, add or delete personal details as required, and save.



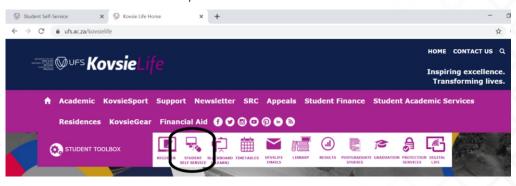
HOW TO ACCESS TUITION FEES ACCOUNT

To access your personal tuition fees account, follow the steps below:

1. Go to the UFS website (<u>www.ufs.ac.za</u>) and click on 'Students'



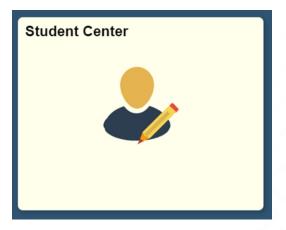




3. Scroll down to 'Student Self-Service'. Log in with your student number and password.

Student Self-Service
 Academic records Financial records Timetables Proof of registration Housing and Residence Affairs

4. After landing on the UFS Student Homepage, click on 'Student Centre'



5. Under 'Academics', click on 'Student Documentation'



6. Under 'Student Documentation', click on 'Print Account'

Student Documentation

Print Proof of Registration Print Class Timetable Print Academic Record (Non-Official) Print Academic Record (Official) Print Academic Data Summary

Go To Student Center

Once you have checked the amount payable, please make your payment at any Absa Bank.

Bank: ABSA Bank

Credit: University of the Free State

Account No: 1570 151 688

Dep. Reference: Fill in 100, directly followed by your student number (e.g., 1002020123456)

IMPORTANT:

- Examination results and admission to further study at the UFS in 2026 may be denied if you have not paid your tuition account in full.
- Please take note that INTEREST will be charged on overdue accounts!
- The final date for the last payment is 31 August 2025.
- International students must pay the full amount for the year by 30 June 2025. If fees are not paid by 30 June 2025, the student will automatically be deregistered during July 2025.



UNIVERSITY ACCESS PROGRAMME GUIDE

INTERNATIONAL STUDENTS

All fees for international students must be paid in full by 30 June 2025. Non-SADC students have to pay 50% extra for their fees, which also needs to be paid in full by 30 June 2025.

UFS STUDENT CARD

Your student card is an identity card as well as a user's card offering access to the campus, the library, and the option to pay at certain UFS outlets at both Bloemfontein and South Campuses. If a student card is damaged or lost, you must pay R100 (price may change) as soon as possible at the cashiers at the South Campus. A new student card will then be issued to you.

TRANSPORT TO THE SOUTH CAMPUS

Return bus transportation is available daily between the Bloemfontein Campus and South Campus for students who stay at the Bloemfontein Campus and the surrounding areas. You can buy a 10-day pass that is valid for each specific month. Please note that the tickets purchased are only for that specific month. The remaining trips CANNOT be transferred to a new month. A new ticket is required for each month.

- Bus tickets can be bought at the cashiers on the South Campus. Upon purchase, a receipt (that needs to be taken to the Student Affairs Office at the South Campus to collect the bus ticket) will be issued.
- > Bus tickets can ONLY be purchased at the South Campus.
- Please ensure that you have signed up for the bus schedule as arrangements are made according to the number of commuters.
- No students will be allowed to use the bus if they have not filled in the INDEMNITY FORM.

STUDENT PARKING

All students with cars should park in the designated area at the bottom of the campus. Students may not park on the upper side of the campus. Please make sure that you purchase your license disc at the South Campus protection service office to avoid a fine.

GRADUATION POSITIONING SUPPORT (GPS)

The Graduation Positioning Support (GPS) Contact Centre offers services such as general academic advice; higher education enquires, NBT, tutorial and #SecureTheGrad information. These services are available throughout the year. You can contact GPS@UFS via call, whatsapp chatbot or email:

- Call: +27 51 401 9111 (option 2)
- Whatsapp Chatbot: +27 87 240 6370
- Email: <u>GPS@ufs.ac.za</u>





THE LIBRARY

The library is the heartbeat of academics on campus. As a UAP student, you have access with your student card. You are also allowed to take out books on your student card. The library offers a range of services to help students with their studies. These services include:

- > A variety of academic and leisure reading books (print and electronic)
- > Graded reading books for students who take English as a subject
- Study areas that seat up to 100 students
- > Group discussion rooms, equipped with the latest technologies
- > A computer lab with Internet, printing and photocopying facilities
- Library mobile App
- Staff that will assist with queries

Library hours:

- > During the semester:
 - Monday, Tuesday, Thursday, Friday: 08:00 21:00
 - Wednesday: 09:00 21:00
 - Saturday: 09:00 13:00
 - Sunday and public holidays: Closed
- > During holidays:
 - Monday, Tuesday, Thursday, Friday: 08:00 16:30
 - Wednesday: 09:00 16:30
 - Saturday: 09:00 13:00
 - Sunday and public holidays: Closed

The library has a collection of prescribed e-textbooks and will also be digitising textbooks only available in print. Students can also access the LibGuide in order to access prescribed e-textbooks. The LibGuide also has a page with training tutorials and videos on searching for information, including references.

LibGuide: https://ufs.libguides.com/neville

Students can also access the electronic resources of the library from the webpage. Library webpage (electronic resources): <u>https://www.ufs.ac.za/library</u>

STUDENT COUNSELLING AND DEVELOPMENT

Student Counselling and Development (South Campus) offers a variety of the following services which are freely accessible to registered UFS Students.

For Individuals:

- Face to face and/ or telephonic confidential counselling in various psychological, social/relational, family related, developmental and trauma related matters.

- Facilitation of assistance for students experiencing food insecurity
- Career assessments
- For Groups:
 - Offers a variety of academic and self-developmental workshops addressing relevant topics such as self-discovery, coping with stress, emotional intelligence, exam stress, healthy relationships, anger management and many relevant others.
 - Facilitates therapeutic, growth orientated, educational and support groups all aimed at enhancing the psychosocial wellbeing of students.

To arrange for a session, please visit their reception located in office no B118 Bohlale Building (on top of the computer lab) or call +27 51 505 1989 or email scdsouth@ufs.ac.za to schedule an appointment.

Their 24/7 Mental Health Careline can also be assessed by all registered UFS students through call or text. It is free and confidential

Call: 0800 00 6363 Text: 43302



SOUTH CAMPUS CLINIC

The South Campus Clinic has a dedicated Professional Nurse. The services offered include:

- HIV counselling and testing
- Contraceptives (family planning)
- Treatment of minor ailments
- Management of chronic diseases
- Pre-exposure prophylaxis
- Post-exposure prophylaxis

Things to take note of:

- If you are 7 minutes late for an appointment, you have to book another time.
- A Professional Nurse does not give sick notes, only the Doctor can give out sick notes.
- The clinic is closed during lunchtime (13:00 14:00).
- No HIV testing will be done on Fridays and during the examination period.

Clinic Hours are Monday to Friday: 08:30 - 16:00.

To schedule an appointment, call +27 51 505 1495 or send an email to SetaiKJ@ufs.ac.za

For Emergencies, contact:

- ER 24 Ambulance: 084 124
- Netcare 911: 082 911
- Provincial Ambulance: 10177

SOCIAL WORKER

The aim of the social worker is to promote, restore, maintain, and enhance student success and well-being. This is done by planning and implementing appropriate social support intervention strategies and techniques including the following:

- Psycho-social support regarding family related matters (e.g divorce, death, etc)
- Sexual Gender Based Violence intervention and referrals (SGBV)
- Food support (NSH)
- Emergency Social Support needs assessments
- Bereavement Support
- Pregnancy Counselling
- Substance Abuse Support and referrals

The social worker is available Monday-Friday. Kindly contact the Student Counselling and Development (SCD) office at Room B118 (Bohlale Building)

Tel: +27 51 505 1989 Email: scdsouth@ufs.ac.za.

- Health issues (substance abuse, etc.)
 - Hardship mitigations
 - Financial support (per criteria)
 - Pregnancies

The Social Worker is available Monday – Friday (by appointment). Appointments can be made with Neo Ravhuhali via email <u>RavhuhaliNF@ufs.ac.za</u> or by visiting Office B103 in the Administration Building.

CENTRE FOR UNIVERSAL ACCESS AND DISABILITY SUPPORT (CUADS)

The Centre for Universal Access and Disability Support (CUADS) aims to ensure that the University of the Free State increasingly becomes a universally accessible higher education institution that embraces and is welcoming to all students, including students with disabilities.

Students with special needs must make arrangements with Galekgolwe Motaung via email (<u>MotaungEG@ufs.ac.za</u>) or by calling +27 51 505 1355. Her office is located in the library, Room D125.

STUDENT AFFAIRS (STUDENT GOVERNANCE OFFICE)

The UFS Office for Student Governance intends to encourage engaged scholarship among students and academia to produce a broader landscape of well-equipped student leaders from the university, which serves as a reservoir of excellence in governance to shape an excellent landscape of leadership.

The office focuses on the following:

- Ensuring that the Institutional SRC and Student Parliament are duly constituted.
- Development of a structured Student Governance Training Programme.
- Development of registration systems and processes to ensure the effective functioning of Student Organisations and Associations. The registration process culminates into continuous capacity building programmes.
- Development of functional and effective Student Governance Structures, namely:

- Class Representatives, School Representatives through which the Faculty Councils are constituted.
 - First-Year Committees, Residence Subcommittees, and Residence Committees – Residence Council.
 - Student Association and Organisation Student Councils.
 - > Campus SRCs, Campus Student Parliaments.

- > Active Student Engagement across the University.
- Active participation in University Faculty Governance and Management Structures.
- Active participation in the Institutional Governance and Management Structures (such as, University Management Committee, Integrated Transformation Plan workstreams Senate, Council, etc.).

GENDER EQUALITY AND ANTI-DISCRIMINATION OFFICE

The Gender Equality and Anti-Discrimination Office (GEADO) forms part of the Unit for Institutional Change and Social Justice and aims to serve the staff and students at the University of the Free State.

The GEADO intends to proactively create safe spaces for student experience by implementing its Sexual Offence Response Team and the Zero Tolerance to Sexual Offences and the Anti-Discrimination policy. It also advocates for a university culture that is inclusive, humanising, and socially just through the participation of all clients in conscientisation workshops.

Contact details of the Gender Equality and Anti-Discrimination Office at the South Campus:

<u>mocwanacd@ufs.ac.za</u> +27 51 401 7544 0800 204 682 (24/7 toll-free line)

The students who are in the sub-regions and not on the South Campus physically can use the SORT hotline and/or send an email to the Gender Equality and Anti-Discrimination Office.

HINTS TO HELP YOU MAKE A SUCCESS OF YOUR STUDIES

- If you are in doubt about anything, ask your facilitators for assistance. They are there to help you.
- Do not arrive late for your contact sessions.
- You will not be able to keep pace with the material if you continuously miss the contact sessions.
- It is in your interest to obtain and safeguard the necessary study material, textbooks, calculators, etc. Past experience has proven that students who do not bother to obtain these items are often not successful in their studies. It is impossible to study at university level without the correct study material.
- Ensure that you have enough writing paper, pens, ruler, etc. when you attend contact sessions.
- Attend all of the Skills and Competencies for Lifelong Learning sessions, as well as the Academic Literacy Course sessions. They will provide you with skills that will enable you to study successfully at university.
- Take sufficient notes during contact sessions and if you do not understand, ASK.
- Check Blackboard regularly to keep updated on important information. If you are experiencing problems with Blackboard, please contact the Blackboard helpdesk:
 - <u>ehelpdesk@ufs.ac.za</u>
 - or call +27 51 401 9452
 - Monday to Friday: 07:45 21:00
 - Saturday/Sunday/University and Public Holidays: 09:00 18:00
- Check your @ufs4life email regularly to keep updated on important information.
- If you miss a contact session, you must have a valid excuse and submit supporting documentation (e.g., medical certificate) to your facilitator.
- You must be prepared to spend at least one additional hour per day per subject studying and preparing for your contact sessions. If you need help with your study methods, please consult the UAP Academic Advisors.
- FINALLY, make use of this opportunity to improve your life and to make the most of your potential. Remember, a journey of a thousand miles begins with the first step.

REMEMBER THESE DATES!

10 February 2025	Quarter one of the first semester begins
31 March 2025	Final date to cancel first semester modules
28 March 2025	Quarter one of the first semester ends
31 March - 4 April 2025	Student holiday
7 April 2025	Quarter two of the first semester begins
30 May 2025	Quarter two of the first semester ends (semester 1 ends)
2 – 21 June 2025	Main Mid-year examinations
3 July 2025	Publication of Main Mid-year examination marks
23 June – 11 July 2025	Student holiday
14 – 19 July 2025	Supplementary Mid-year examinations
21 July 2025	Quarter 3 of the second semester begins
23 July 2025	Publication of Supplementary Mid-year examination marks
15 August 2025	Final date to cancel second-semester modules
5 September 2025	Quarter 3 of the second semester ends
8 – 12 September 2025	Student holiday
15 September 2025	Quarter 4 of the second semester begins
1 November 2025	Quarter 4 of the second semester ends
3 - 22 November 2025	Main end-of-year examinations
3 December 2025	Publication of end-of-year examination marks
26 - 31 January 2026	Supplementary end-of-year examinations
4 February 2026	Publication of Supplementary end-of-year examinations marks

WHO TO CONTACT FOR INQUIRIES

UAP Academic Advising

advisingsc@ufs.ac.za

Graduation Positioning Support (GPS)

- Call: +27 51 401 9111 (option 2)
- Whatsapp Chatbot: +27 87 240 6370
- Email: <u>GPS@ufs.ac.za</u>

Blackboard helpdesk

- <u>ehelpdesk@ufs.ac.za</u>
- +27 51 401 9111 (Press 5)

ICT to change UFS password

- +27 51 401 9111 (Press 4)
- NSFAS inquiries
 <u>FinAidenquiriessouth@ufs.ac.za</u>

Tuition fees inquiries

- tuitionfees@ufs.ac.za
- +27 51 505 1478

Housing and Residence Affairs

- kokohj@ufs.ac.za
- · +27 51 505 1564

Protection Services

+27 51 505 1217/1478

- South Campus Clinic: +27 51 505 1495 SetaiKJ@ufs.ac.za
- Student Counselling and Development
 - scdsouth@ufs.ac.za
 - +27 51 505 1298

· Social Worker: Ms N. Ravhuhali

- <u>ravhuhalinf@ufs.ac.za</u> B118 (Bohlale building) South Campus
- Centre for Universal Access and Disability Support (CUADS), South Campus
 - motaungeg@ufs.ac.za
 - +27 51 505 1355
- Gender Equality and Anti–Discrimination Office
 - mocwamacd@ufs.ac.za
 - +27 51 401 7544
 - 0800 204 682 (24/7 toll-free line)

• Student Affairs: Gontse Choane

Gontse Choane

- <u>choaneg@ufs.ac.za</u>
- +27 51 401 9943

