

THE LEVEL OF ACCESS TO
PUBLIC SERVICES IN THE
FREE STATE BY NON-SOUTH
AFRICANS/NON-FREE STATE
RESIDENTS



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CENTRE FOR DEVELOPMENT SUPPORT

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KEY QUESTIONS THAT GUIDED THE RESERACH

- To what extent are non-South African citizens (especially Lesotho citizens) and residents from other South African provinces (outside the Free State) placing pressure on the provision of services in the Free State?
- Are the implications different for different provincial services such as health, education, housing, and social grants?
- What are the cost-benefits related to these services?

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METHODS: SOME NOTES



- The overall approach to this report was to employ a mix of qualitative and quantitative methods.
- Although the type of questions asked required quantitative answers, the qualitative comments and responses were important in order to increase overall understanding of what was actually happening.
- Assumptions (when used) have been clearly stated and motivated.
- A range of scenarios have been provided.
- Triangulation
- An attempt has been made to explain the methods and approaches in relation to specific services.
-

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AUDIT DATA: CLINICS IN SELECTED TOWNS

Figures	Number	Percentage of total
Total number of patients for all surveyed clinics, Dec 2010	9040	100.0
Patients from other provinces of South Africa (official), Dec. 2010	267	3.0
Patients from other South African provinces of (estimates), Dec. 2010	246	2.7
Patients from other countries (official), 2010	963	10.7
Patients from other countries (estimates in addition to those already indicating that they originate from Lesotho), Dec. 2010	860	9.5

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LESOTHO SURVEY: CLINICS AND HOSPITALS



Scenarios	Clinics			Hospitals				
	Visitors	Ave. visits	Total visits	Visitors	Ave. visits	Total visits	Visits: out-patients	Visits: in-patients
S1	35500 (7.1%)	15	532500	24500	2.6	63700	49686	14014
S2	71000 (14.2%)	15	106500 0	49000	2.6	127400	99372	28028
S3	106500 (21.3%)	15	159750 0	73500	2.6	191100	149058	42042
S4	142000 (28.4%)	15	213000 0	98000	2.6	254800	198744	56056

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HEALTH SERVICES: A SUMMARY



Clinics	Estimated % visits by non-South Africans (% in terms of total)	Economic cost to the state	Economic value
Qualitative data/literature	Significant anecdotal evidence from clinic managers of clinic visits by non-South Africans		
Audit data	20%	R54–R108 million	R17–R34 million
Lesotho data	7%–14% (most likely near 14%)		
Hospitals	Estimated % visits by non-South Africans (% in terms of total)	Economic cost to the state	Economic value
Audit data	3.3%	The complexity of the situation rendered this incalculable	R6.5–R13 million
Lesotho survey	2.7%–5.4%		
Clinics	Estimated visits by South Africans from other provinces	Economic cost to the state	Economic value
Audit data	5%	R33million	Do not know
Clinics	Estimated % visits by non-South Africans (% in terms of total)	Economic cost to the state	Economic value
Audit data	5%	R33million	Do not know





EDUCATION: SUMMARY

Different data sets	Estimated % access by non-South Africans (% in terms of total)	Economic cost to the state	Economic value
Qualitative data literature	Principals hide the real numbers; Lesotho learners important for schools' financial viability		
Audit data	1.1%	R378million	R125–R250million
Lesotho data	2.6%–5.1%		
Percentage from other provinces	1.8%	R138million	R20.7million

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SOCIAL SERVICES (GRANTS): SUMAMRY

Different data sets	Estimated % access by non-South Africans (% in terms of total)	Economic cost to the state	Economic value
Qualitative data/literature	Evidence that Lesotho citizens attempt to access support that will enable them to obtain a SA ID		
Audit data	12.5% of grant access in border towns is by Lesotho citizens	R195million	R55million
Lesotho data	1.2% or 24 000 Lesotho citizens access grants in SA 5.4% of grants in the Free State are accessed by Lesotho citizens		

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HOUSING: SUMMARY

Different data sets	Estimated % access by non-South Africans (% in terms of total)	Economic cost to the state	Economic value
Qualitative data/literature	Evidence from municipalities that there is pressure		
Lesotho data	5%–10%	R600million–R1.2	Not able to determine

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HOME AFFAIRS:



Provincial figures	2008	2009	2010
Total annual number of deportees	2826	6253	3363
Deportees from Lesotho	1875	4932	2824
Percentage deportees from Lesotho	66.3	78.9	84.0
Deportees from Mozambique	170	614	169
Deportees from Zimbabwe	232	460	229
Deportees from Malawi	75	79	70
Deportees from China	79	55	10
Deportees from other countries	395	113	61

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SOME CONCLUDING COMMENTS



- The impact of Lesotho citizens on public infrastructure in South Africa is felt disproportionately more in the Free State than in any other province in South Africa. In an assessment of most of the services, at least 80% of the access was in the Free State.
- It is virtually impossible to establish precisely how many Lesotho citizens actually access services in South Africa. Determining this is complicated by the following aspects: the common language factor; the fact that Lesotho residents usually have family members in South Africa; marriages between SA citizens and Lesotho citizens; illegal access to SA IDs; and the fact that many Lesotho citizens might own property in South Africa and are thus able to provide a valid SA address in order to access services. Against this background, the report attempts to create scenarios that could possibly capture the situation.

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CONTINUED...



- The nature of migration between Lesotho and South Africa has changed significantly over the past 20 years – from mineworker (mainly male) migrants to higher-income migrants, and also noticeably larger numbers of female migrants.
- Health and Education are the two sectors that are largely impacted upon by Lesotho citizens. The Free State Department of Treasury should negotiate a 5% to 10% increase in the budgets of these two services.
- Access to a South African ID – either legally or illegally – seems to be a passport to accessing services in South Africa. The ease with which South African IDs are accessed is a significant contributor to the current reality.

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Thank You
Dankie

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