

Online Registration 2021

Frequently Asked Questions



General registration information for all students

1. How do I know if I have been accepted to study at the UFS?

You will need to log in on the UFS student **self-service portal** to track the status of your application. If you have been accepted to study at the UFS, we will load an offer to your online profile. For further assistance, you are welcome to contact the Student Service Centre on **studentadmin@ufs.ac.za** or call 051 401 9666.

2. How do I accept an offer from the UFS?

You accept study offers on our **main registration landing** page.

Log into **<http://www.ufs.ac.za/studyoffer>** to accept an offer.

Enter your student number and corresponding password. If you have forgotten your password, please contact 051 401 2000.

3. When must I register?

First-year students: 1-13 March 2021

Senior students: 8-26 February 2021

Honours students: 8-26 February 2021

Master's and PhD students: 8 February-31 March 2021

Start of first term for senior students: 1 March 2021

Start of first term for first-year students: 15 March 2021

4. Can I register on campus?

No registration will take place on the campuses. All our registrations (first-year, senior, and postgraduate students) happen online in 2021. We do this for your own safety and ours, as well as to adhere to the lockdown regulations. We have a powerful system that allows for effective remote registration.

5. Who will help me to register?

We have prepared several step-by-step guides. There is also a helpline that you can call.

Click **here** for the Quick-reference Registration guide, and for important UFS contact details.

You will find all the registration information on our **registration site**. The online registration steps are available **here**.

For further registration enquiries, contact the Online Registration Helpdesk at 051 401 9666. You are welcome to message our registration BOT at **087 240 6370** for assistance via  **WhatsApp**.

6. Where do I find the module code that I must register for?

The modules that you must register for are pre-populated per the faculty and programme you are accepted/MATR for (term activated for 2021) on your PeopleSoft **Student Self-Service**. If the modules do not appear on your Self-Service portal, contact the faculty. Read more about the programmes and modules offered [here](#).

7. I don't know which elective module to pick?

An elective module is a pre-determined module within your curriculum that you can select in order to complete the credits you need to register for in a specific academic year. In some programmes, there are up to four electives to choose from; look at your programme for **details** on what electives are offered in your programme.

8. What can I do if I have registered for the wrong course/module?

If you don't know which modules to register for, contact the academic adviser in your relevant faculty. You should also contact your academic adviser for help if you have proceeded to register and only afterwards realised that you had registered for incorrect modules.

Also contact the faculty if you need to deregister an entire programme/course. If you need to change programme/course, you must complete a deviation form. All forms are available on this [link](#).

You can change/drop modules without any financial penalty on or before 31 March 2021 for Semester 1 modules, and before 15 August 2021 for Semester 2 modules. Visit the PeopleSoft **Student Self-Service** portal and select 'drop modules' for the modules you registered incorrectly.

9. How much is the registration fee for 2021?

Click [here](#) for more information.

10. May I register if I have outstanding fees?

No. Your 2020 account balance must be zero. First payments are due five (5) working days prior to registration. You will not be able to register until these amounts reflect as CREDITS on your tuition-fee account.

First-time-entering students (students who will register at the UFS for the first time) and who will still be minors in February and March 2021, are reminded that their parent/guardian/other third party must complete and sign the Financial Agreement (Credit Facility form) that was emailed to them. Students must upload the document as per the instructions, or alternatively email the documents to tuitionfees@ufs.ac.za as soon as possible prior to registration. Failure to do so will delay registration.

For enquiries, call +27 51 401 3003 / 2806.

Click [here](#) for more information.

11. I have a bursary, what must I pay?

Students studying with financial aid (bursary/loan) (**SA students only**):

- If the financial aid (bursary/loan) does **not cover all the fees for the year**, the first payment is payable five (5) working days prior to registration. Failure to do so will delay registration.
- If the financial aid covers all the expenses for the full academic year, then the first payment will be reduced by the amount of the financial aid.
- Should a student qualify for a merit reward, it may be used – partially or fully – to cover the first payment.
- Proof of financial aid must be faxed to +27 51 401 3579 or emailed to tuitionfees@ufs.ac.za five (5) working days prior to registration.

(The above only applies if you have no outstanding fees for prior years)

12. I cannot complete my registration due to my account being on hold; what should I do?

There are different holds and therefore you need to contact the relevant department before proceeding:

- Finance hold – Tuition Fees 051 401 3003/2806. If your account has been settled and you have done the first payment, you should not have any financial holds. You may access your account through the **Student Self-Service portal**. First payments for 2021 registration are also available on the **web**. Please contact Student Finance if the credits reflect, but there are still financial holds: +27 51 401 3003 /2806.
- Academic advice hold – Relevant faculty adviser <https://www.ufs.ac.za/templates/faculty-list>
- International holds (medical, VISA, etc.) – International Office niemannaja@ufs.ac.za / tshabalalal@ufs.ac.za

13. I cannot access my UFS profile.

Please contact our IT Helpdesk for technical issues on +27 51 401 2000/2442/2752. Alternatively, you can reset your password **here** – click on 'Forgotten Password' at the bottom left of the page.

You will receive ALL information from the university on your ufs4life email – make sure that you check your inbox regularly, as this is the only official communication channel used by the university to communicate with students.

Remember to check the UFS website and social-media platforms regularly to stay updated.





Prospective and first-year students

14. Can I still apply for 2021?

No. The university has reached its admissions capacity and is not able to take walk-in applicants in 2021.

Walk-in applicants are those prospective undergraduate students

- who did not submit an application for admission;
- who do not have an acknowledgement letter for 2021 study;
- who have submitted an application after the closing dates of 31 August 2020 (for international applicants) and 30 September 2020 (for South African applicants); or
- who do not have an offer to study.

15. What can I do if I have not applied yet and want to study?

First-year students without an acknowledgement letter for study in 2021, or who have submitted an application after the closing date of 30 September 2020, or who do not have an offer to study, should apply to the **Central Application Clearing House (CACH)**.

CACH is an initiative of the Department of Higher Education and Training, offering a service to assist applicants who wish to study at one of the many South African universities or colleges in 2021, but who have not yet applied or who have not been offered a place at the institution where they applied.

16. How do I register for studies on the UFS South Campus?

Visit the UFS South Campus **webpage** for more information. Take note that registration will take place from 1 to 13 March 2021 for Higher Certificate students in the Access Programme. Follow our **registration steps**.

17. I was placed on the faculty's waiting list; when will I know if I have been accepted or not?

An offer will only be given to you if there is still space available, and if you meet the admission requirements of your designated faculty of interest. If you have not received any feedback by 13 March 2021, please consider your application as unsuccessful.





Senior Students

18. Does the UFS recognise prior learning?

In principle, yes. However, you need to apply to undergo the RPL process. Click [here](#) for more information regarding the RPL process, or send an email to RPL@ufs.ac.za

19. I need curriculum/academic advice. I need clarity about my degree/programme/modules.

Curriculum compilation takes place in accordance with faculty rules. If there is any uncertainty about degree/module codes, please obtain **curriculum enrolment advice** before registration.

Module codes have been changed to a large extent and students must ensure that they are knowledgeable of the changes that will influence their registration. The faculty rulebooks can be found on the UFS website at <https://www.ufs.ac.za/templates/rule-books>.

Contact your faculty's academic adviser directly or send an email to advising@ufs.ac.za (Bloemfontein Campus) | advisingqq@ufs.ac.za (Qwaqwa Campus) | advisingsc@ufs.ac.za (South Campus) for assistance, and like the **Facebook page** for frequent updates. Click [here](#) for more information.

20. What is a merit award?

Merit awards are automatically allocated to students on the basis of performance.

21. How will I know if I qualify for a merit award?

If you have qualified for a merit award, you will receive an allocation that will be reflected in your Academic Data Summary under Student Documents in the **Self-Service** portal. The fee accounts of students who qualify for academic merit awards will be credited with the amount of the award after they have registered as UFS students.

22. Must I pay the registration fee if I have a merit award?

You may use the merit award to register. If the merit award is not sufficient to cover your first payment for registration, you will have to pay the balance five days prior to your registration. Click [here](#) to see the registration amounts.

23. How can I change my degree if I am already a student at the UFS?

A prospective and/or existing student who wants to change a qualification before registering, must complete a DV2 or DV3 form and personally see to it that the necessary approval from the programme director and the qualification code, as required on the DV form, is obtained. Students should also ensure that they obtain the necessary **academic advice** regarding the relevant module code(s) for which they need to register for the new qualification.

Click [here](#) for more information.

24. How can I change my location/campus of study?

You will need to contact your faculty adviser for guidance on the approval process, as this is dependent on the programme you have enrolled for, as well as the general rules.

25. Is the UFS Postgraduate School taking late applications?

The UFS cannot accept late applications. You are welcome to contact Student Academic Services (SAS) to enquire about the status of your application at studentadmin@ufs.ac.za/ 051 401 9666. See the 2021 UFS Postgraduate School Prospectus [here](#). Take note that a fee per module may be charged for later registration.

26. I would like to transfer from the UFS South Campus to the Bloemfontein Campus; what do I need to do?

You will need to contact your faculty adviser for guidance on the approval process, as this is dependent on the programme you have enrolled for, as well as the general rules.



Learn more about your academic standing on PeopleSoft

So, you've checked your PeopleSoft and suddenly there are some new things that you do not understand. As of the 2021 academic year, the UFS has instituted a process of categorising/determining our students' academic standing. This process enables you as a UFS student to understand your academic standing in relation to your academic performance and progression.

All our senior students' academic records have been reviewed and based on the 2020 academic performance across the faculties, an indicator has been placed on your Academic Data Summary (ADS).

Click [here](#) for more information on how to understand your academic standing colour, ADS service indicator, status, and what you have to do.



International Students

The **UFS International Affairs Office** offers specialised administrative support to ease international students into their new environment and beyond.

All students who are not South African citizens must present either a permanent residence permit, study visa, asylum seekers permit, refugees visa, research visa, or exceptional skills visa, which should have been obtained from the South African Department of Home Affairs, SA High Commission, or a SA embassy or consulate. Generally, it must be obtained prior to arrival in South Africa.

The permit must be valid for 2021. If you cannot provide the study visa or other residence permit at registration, you will not be permitted to register. For unblocking, you are urged to contact the International Office to submit the required documents. Send documents via email to niemannaja@ufs.ac.za / tshabalalala@ufs.ac.za. The International Office will also support you should you experience immigration challenges, including challenges with the visa application process.

NB: The Department of Home Affairs has granted institutions of higher learning permission to provisionally register international students who have applied for a study visa in South Africa if they can present a receipt from the VFS as proof of application.

Medical Schemes

In terms of the Immigration Act 13 of 2002 as amended and its regulations, any prospective student in the Republic of South Africa **MUST** provide proof of medical cover with a medical scheme registered in terms of the Medical Schemes Act 131 of 1998. View medical-aid schemes that are accepted in South Africa [here](#).

For more information about the medical-aid providers in South Africa, please contact:

Simeka Health or Momentum Health:

Joseph Brown: +27 51 400 3801 / 082 453 7939 or joseph@simekahealth.co.za

Momentum Health: Antoinette.nell@momentum.co.za

[Click here](#) for important 2021 registration information for international students.



Academic advice and support

Academic advising at the UFS focuses on helping students to plan and manage their educational journey, and to guide them through decision-making processes related to their study modules.

For the 2021 registration process, academic advising support will take place as follows:

- 1 to 26 February 2021: Senior and postgraduate students
- 1 to 13 March 2021: First-year students

Contact your faculty or the **Central Advising (CTL)** office for any academic advice or queries.



Student finance and financial aid

27. Where can I find out about finances?

Please click [here](#) for helpful links regarding finances.

28. What will my fees be?

Click [here](#) for more information.

Online quotation: <https://kovsielife.ufs.ac.za/quote/quote.aspx>

Bloemfontein and South Campuses:

Email: tuitionfees@ufs.ac.za | call: 051 401 3003/2806

Qwaqwa Campus

Email: tuitionfees@ufs.ac.za | MoengNM@ufs.ac.za | mofubePM@ufs.ac.za | zuluA@ufs.ac.za
or call: 058 718 5024/5262/5295

29. What are the payment options and banking details?

- Click [here](#) for banking details for cash deposits or EFTs;
- Click [here](#) for online credit card payments:

30. Are NSFAS applications still open?

No, NFAS applications are now closed. For more information about NSFAS for prospective students, click [here](#). Visit the **Financial Aid Frequently Asked Questions** page for your NSFAS enquiries. See process for NSFAS students to register for 2021 [here](#).

Otherwise, you are welcome to contact the UFS Financial Aid office for your designated campus here:

Bloemfontein Campus Email:

FinAidenquiriesbfn@ufs.ac.za or call: 051 401 3955 / 9894 / 7731 / 7175 / 2218 / 7125

South Campus Email:

FinAidenquiriessouth@ufs.ac.za or call: 051 401 3955/ 9894 / 7731 / 7175 / 2218 / 7125

Qwaqwa Campus Email and call:

Lechoball@ufs.ac.za – 058 718 5198 (student surnames A–L) | Mosikilitf@ufs.ac.za – 058 718 5061 (student surnames M) | Hlapanevj@ufs.ac.za – 058 718 3625 (student surnames N–Z).

31. Where can I get assistance with financial aid for 2021?

Click [here](#) for more information about NSFAS and other bursaries offered by the UFS.

NSFAS also does not fund the University Access Programmes (UAP), as it is a bridging programme. You must fund your own studies and apply for mainstream studies the following year if you have successfully passed your UAP year. NSFAS funding **ONLY** applies to the **Higher Certificates** presented via the UFS South Campus.



Housing and Residence Affairs information

32. I would like to be placed in an on-campus UFS residence; what do I need to do?

The UFS Housing and Residence Affairs (HRA) placement policy is based on the following criteria:

- Bloemfontein Campus: minimum AP score = 30, and younger than 22;
- Qwaqwa Campus: minimum AP score = 25;
- South Campus: admission to a full-time programme.

For senior students to be considered for on-campus placement and to continue staying in the residence, you need to go through a process referred to as 'renewal of placement'. Every year, all students staying in junior/undergraduate residences must re-apply for renewal of placement for the following year. Academic and age criteria are applicable in this regard.

For general enquiries about housing placement, please contact resapplications@ufs.ac.za or 051 401 2635.

For South Campus accommodation queries, contact

SCresapplications@ufs.ac.za or call:

Hangwani Koko at 051 505 1564 or Lerato Masapo-Changwara at 051 505 1205.

Qwaqwa Campus: 058 718 5030/5016

33. Returning to UFS residences (for UFS senior students)

Students who have been pre-identified by faculties and departments to return to campus in line with the university's re-integration plan, may contact HRA regarding accommodation. Residence students should contact Housing and Residence Affairs via resapplications@ufs.ac.za before returning to campus, preferably 72 hours before their departure.

Only students who have successfully completed the registration process, received a campus access permit to enter the campus, and a written confirmation to return to the residence, will be granted access to the residences.

Upon their return, students must comply with all general campus COVID-19 regulations and restrictions. See [Campus Return fast-guide](#) for students for more information.

34. Who do I contact if I need to find out something about my residence?

Contact details are supplied on each residence's [home page](#).

Click [here](#) for female residence enquiries OR [here](#) for male residence enquiries.

Contact details

For further assistance, please contact our Housing and Residence Affairs Office:

Ladies' residences

051 401 2602/3455

ResApplications@ufs.ac.za

Men's residences

051 401 3562

Vkhetha@ufs.ac.za

Departmental Head

Y Cloete

051 401 9221

cloetey@ufs.ac.za

35. Is there any off-campus residence or accommodation where I can stay?

Visit the [Residences home](#) page for more information.



Virtual Orientation

36. When is the 2021 orientation week for first-year students, and how will it work?

Online orientation for new students happens on **Blackboard** from 8 to 12 March 2021.

The Gateway Orientation programme is purposefully designed to orientate new students effectively to the university environment. It will help you with the transition to higher education and is compulsory for all first-year students at the UFS. The orientation is packed with information that will help you to succeed at university.

Visit the **virtual orientation page** before 8 March 2021 to familiarise yourself with the university and to get information on important things such as finding accommodation.

You can also talk to the orientation team via **WhatsApp** and ask any questions related to orientation.

37. When is the 2021 orientation week for senior students, and how will it work?

Online senior orientation will happen on **Blackboard** from 1 February 2021.

Senior orientation helps our students to successfully navigate their transition by grouping all the important information. The orientation gives you an opportunity to meet people virtually in the campus community, to start planning your professional development, to establish realistic expectations aligned with those of the institution, and to foster a sense of belonging as senior students.

So, in addition to centralising important information, the orientation will connect you to dynamic support programmes that will enable you to achieve your full potential and to reach the finish line at the UFS.

You can look forward to learning more about:

- The UFS Graduation Positioning System (GPS@UFS)
- Advising for seniors
- Student finances
- Academic support
- Career and wellness

Having trouble accessing the orientation?

Chat to us via  **WhatsApp** on +27 87 240 6370.



Information on returning to campus

38. When will I be allowed back on campus?

During the first semester of 2021, we will continue with an online/blended learning and teaching approach for first-year and senior undergraduate students. This means that certain classes will be online, some in contact or face-to-face mode, and others a combination of contact and online.

All our students will register online. It is important that you take cognisance of the following dates for the first term of 2021. Click [here](#) for more information.

Students will be informed by the respective faculties how their return to campus will take place – keeping in mind that social distancing and a small number of students on campus will have to apply. Only students authorised to return to the campus and issued with a campus access permit will be granted access to the campus

Note: Campus access permits are valid for a specific period as required and determined by the relevant faculty.

39. Which process do I need to follow to obtain an access permit to return to campus?

Your faculty will let you know if you need to return to campus during the first semester. If you have NOT been contacted, you will be supported through remote multimodal teaching, learning, academic advising, and assessment until you are informed by your faculty that you can return to campus.

If you are required to return to the campuses during the semester, you will be contacted by the faculty and provided with a campus access permit. You will be expected to undergo a screening process every time you enter the campuses. Information on the screening process will be provided upon receipt of your campus access permit.

40. Is the library open?

Study logs are open, with limited space available. Students may use the 'Ask-a-Librarian' service for assistance with resources on the UFS Library and Information Services website: <https://www.ufs.ac.za/library>. Please contact the UFS Library and Information Services for further assistance: +27 51 401 2745/2737.

41. What other services are affected by the lockdown regulations?

There will also be adjustments to the following services:

Courier collections will be restricted to Tuesdays and Fridays from 14:00 to 15:30. All students are requested to use courier services for their collections.

All hard copies (DV2/DV3, registration forms, or any other supporting documents) should be scanned and emailed to the email addresses below. Only online applications will be allowed.

During this time, enquiry support will be available via:

Email: studentadmin@ufs.ac.za – application, admission, registration, and student documentation (academic record and proof of registration)

graduations@ufs.ac.za – graduation-related

certification@ufs.ac.za – certification (original certificate)

transcripts@ufs.ac.za – academic transcripts, academic record (alumni), questionnaires, duplicate certificates, and official letters

pgregistrations@ufs.ac.za – master's and doctoral registrations, telephone: 051 401 9666

For more information, please click [here](#).



Connectivity

42. What is GlobalProtect?

The UFS is proud to present Digital Life, a portal that links you to learning resources while off-campus. It is important that our students are connected and able to access academic resources. The **GlobalProtect** platform is your gateway to accessing zero-rated academic resources.

The GlobalProtect VPN portal links you to specific academic resources for free during these uncertain times. It hosts zero-rated resources, which means you are exempt from data fees when accessing these specific academic websites through the <https://myaccess.ufs.ac.za> GlobalProtect platform. If you are using a desktop/laptop, please refer to the [site](#) for full details on getting connected. You can also watch the video tutorials for free [here](#).

43. What can I access with GlobalProtect?

All websites falling into the following categories: business and economy; educational institutions; financial services; government; health and medicine; philosophy and political advocacy; reference and research; and training and tools.

Examples of available resources: UFS website; Blackboard; Blackboard Collaborate; RIMS; Questionmark; UFS4Life email; Password Self-Service; UFS Library resources; KovsieApp (mobile app); Kovsie Scholar; M-Reader; My Academic, and many more.

44. Who can use this service?

All registered students of the UFS. You will be required to log in with your UFS username and password.

This service is available to students with **Vodacom, MTN, Cell C, or Telkom Mobile** coverage, even if you have a zero balance on your SIM card.

45. I am struggling to connect to GlobalProtect; what should I do?

Contact the Student Desk: Contact details (during office hours: 07:45–16:30) T: 051 401 2000 or E: studentdesk@ufs.ac.za

For more about GlobalProtect and how to use it, click [here](#).

46. I don't have a device.

Owning or having regular access to a laptop has become a necessity, and therefore we urge you to prepare for this new reality. Ideally, you should have your own device. However, the UFS and the government know that some students will not be able to purchase a laptop and are therefore engaging with NSFAS and other bursars to include support to cover the purchase of a device within its funding allocation for 2021.

The following specifications for a laptop are recommended: Intel Core i3/ AMD Ryzen equivalent CPU, 4–8 GB Ram, and 500 GB/ 256 SSD hard disk.

All students (including students receiving bursaries from the National Student Financial Aid Scheme (NSFAS)), will need to manage their bursary and funds carefully to ensure that they are able to purchase a laptop.



How and where do I get a student card?

Your student card is proof that you are registered at the UFS and allows you to access university facilities. It can also be used to pay for meals and to purchase books from participating on- and off-campus service providers. A complete list of service providers accepting student card payments is available on the Student Finance webpage.

Steps to get your student card:

- Complete a student card application form.
- Provide proof of registration for the current academic year.
- Provide your ID/passport.
- A colour photo of the student is taken, and the card is printed on site*. No card may be issued without a photo.
- The student receives his/her card immediately.

How much does it cost?

- A student receives his/her first student card free of charge.
- All subsequent replacement cards cost R90. Proof of payment must be presented before a replacement card can be issued.
- The money can be deposited in the following account:

Name of account:	University of the Free State (main account)
Branch code:	632005
Account number:	1570850071
Swift code for international transfers:	ABSAZAJJ
Reference:	413 directly followed by student number

Get your student card here:

Bloemfontein Campus

Student cards for first-time entering students and senior students can be obtained at the following venues:

- Visitors Centre at Gate 5 – no access permit required.
- Card Office on the Thakaneng Bridge – access permit is required to gain access to campus.

South Campus

Student cards for first-time entering students and senior students can be obtained at the following venues:

- Operational Room at Security Services – no access permit required.
- Cashier's Office – access permit is required to gain access to campus.

Qwaqwa Campus

Student cards for first-time entering students and senior students can be obtained at the following venue:

- Waiting area at the Main Gate – no access permit required.

Operating hours

Monday to Friday: 07:45–16:30



Here is how you can reach us

Find us on the web

<https://www.ufs.ac.za/kovsielife/unlisted-pages/tuition-fees/student-card-32>

Bloemfontein Campus important numbers

Call Centre	+27 51 401 2806 / 3003	
Card Office	+27 51 401 2799 / 3337	
Student Service Call Centre	051 401 9666	StudentAdmin@ufs.ac.za
Centre for Teaching and Learning	051 401 2444	advising@ufs.ac.za
UFS Switchboard	051 401 9111	
Unit for Prospective Students – KovsieConnect	051 401 3000	info@ufs.ac.za
Security 24h	051 401 2634 / 2911	
Student Finances	051 401 2806 / 3003	tuitionfees@ufs.ac.za
Financial Aid	051 401 3955	FinAidEnquiriesBFN@ufs.ac.za FinAidEnquiriesSouth@ufs.ac.za
Housing and Residence Affairs	051 401 3562 / 3455/	resapplications@ufs.ac.za
Gateway Orientation	051 401 9876	SehlohoLP@ufs.ac.za
Student Recruitment Services	051 401 9957 / 9129 / 9028 / 3384	info@ufs.ac.za
Centre for Universal Access and Disability Support	051 401 9980	cuads@ufs.ac.za
Office for International Affairs	051 401 3219 051 401 9032	niemannaja@ufs.ac.za tshabalalal@ufs.ac.za

Faculties (Bloemfontein)

Economic and Management Sciences	051 401 2173	EMSAdvice@ufs.ac.za
Education	051 401 9264	eduinfo@ufs.ac.za
Health Sciences	051 401 7513	Dutoitl@ufs.ac.za
School of Nursing	051 401 3118	DevenishE@ufs.ac.za
The Humanities	051 401 2369	Humreg@ufs.ac.za
Natural and Agricultural Sciences	051 401 2934	nasadvising@ufs.ac.za
Law	051 401 9777	LawAdvising@ufs.ac.za
Theology and Religion	051 401 2786	Theology@ufs.ac.za
Business School	051 401 2874	busregistration@ufs.ac.za

South Campus (in addition to Bloemfontein campus information)

South Campus	051 505 1487	
Access Office	051 505 1490	accessinfo@ufs.ac.za
Academic Advising	051 505 1430	advisingsc@ufs.ac.za
Financial Aid		FinAidEnquiriesSouth@ufs.ac.za
Housing and Residence Affairs	051 505 1205	SCResApplications@ufs.ac.za
Student Cards	051 505 1487	FarmerTJ@ufs.ac.za
Kovsie Clinic	051 505 1495	
Student Counselling and Development	051 505 1298	SCDSouth@ufs.ac.za
Centre for Universal Access and Disability Support	051 505 1355	MotaungEG@ufs.ac.za
UFS Protection Services	051-5051217 / 1478	matthewssj@ufs.ac.za

Qwaqwa Campus important numbers

Qwaqwa Campus	058 718 5295 / 5024	
Campus Registration Call Centre	058 718 5200	
Centre for Teaching and Learning	051 401 2444	advisingqq@ufs.ac.za
Centre for Universal Access and Disability Support	058 718 5189	thulotb@ufs.ac.za
Faculty of Economics and Management Sciences	058 718 5289	EMSQQC@ufs.ac.za
Faculty of Education	058 718 5003 / 5074 / 5095 /	EduQQ@ufs.ac.za
Faculty of the Humanities	058 718 5405/	AdviceHumQQ@ufs.ac.za
Faculty of Natural and Agricultural Sciences	058 718 5284	NaturalScienceQQ@ufs.ac.za
Financial Aid	058 718 5061 / 5038	FinAidQwa@ufs.ac.za
Gateway Orientation	051 401 9876	SehlohoLP@ufs.ac.za
Housing and Residence Affairs	058 718 5030	res_infoqc@ufs.ac.za
Internationalisation	058 718 5115	mokgosike@ufs.ac.za
Protection Services	058 718 5175 / 5460	madlalaS@ufs.ac.za
Student Finances	058 718 5024 / 5062 / 5295	tuitionfees@ufs.ac.za
Student Recruitment Services	051 401 9957 / 9129 / 9028 / 3384	info@ufs.ac.za
Unit for Prospective Students – KovsieConnect	051 401 3000	info@ufs.ac.za