

Service Learning Student Survey Post-Implementation Questionnaire

Module
code:

Date on which questionnaire was completed:

___/___/20___

Dear Student

You have completed a service learning module, which differs from other modules in various respects. We need to gain insight into your experiences of and perspective on the module, both for research purposes and in order to improve the module in future. Please note that your responses will be treated with confidentiality and that your name will not be associated with research findings in any way.

Thank you, in advance, for your insights and invaluable contribution!

1. Student Information

1.1 Gender

Male	1
Female	2

1.2 Home language

Afrikaans	1
English	2
IsiXhosa	3
Sesotho	4
Setswana	5
IsiZulu	6
Other	7

1.3 Age

<18	1
19	2
20	3
21	4
22-24	5
25+	6

1.4 In which year of study are you currently?

1 st year	1
2 nd year	2
3 rd year	3
4 th year/Honours	4
Master's	5

2. Service Sector and Community

2.1 Name the service sector partner you worked with during the module:

2.2 In which community did your service learning take place?

3. Understanding of Service Learning

Please state your current understanding of service learning by completing the following:

"Service learning is ..."

4. Involvement in Module Development

4.1 Were you involved in the development of the service learning module and its curriculum in any way?

Yes	1
No	2

4.2 If YES, please specify in what way:

5. Experiences Regarding the Service Learning Module



We would like to know whether the service learning module came up to your expectations. Please indicate your level of agreement with each of the statements below:

1 = Strongly agree	2 = Agree	3 = Neutral	4 = Disagree	5 = Strongly disagree
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5.1	I learned from the community in which I worked	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.2	I learned from the service sector staff involved in the module	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.3	This module provided me with the opportunity to apply the knowledge that I have acquired during my study period thus far	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.4	The service learning module assisted in preparing me for the world of work	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.5	The service learning experience helped me to gain insight into my role as a responsible citizen	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.6	The service learning module contributed to my personal development	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.7	The service learning module required much more work than other modules	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.8	The service component of the module was fully integrated into the curriculum	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.9	Arrangements regarding logistics (transport, schedules, etc.) were satisfactory	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.10	There were adequate supervision and facilitation during the service learning module	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.11	The service learning experience contributed to my understanding of diversity and the “celebration” of cultural differences	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>
5.12	All students should do service learning modules	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>

6. Learning Outcomes of the Module (Knowledge, Skills, Attitudes and Values)

6.1	Do you think that you have achieved the module’s learning outcomes?	Yes	1
		Partially	2
		No	3

6.2 Please explain your response, whether YES, PARTIALLY or NO:

7. Outcomes for the Community

7.1 Do you think the community outcomes were achieved as intended?

Yes	1
Partially	2
No	3

7.2 Please explain your response:

8. Outcomes for the Service Sector Partner

8.1 Do you think the intended service sector outcomes were achieved?

Yes	1
Partially	2
No	3

8.2 Please explain your response:

9. Guidelines, Orientation and Preparation

9.1 Were you given appropriate guidelines and orientation for working in the community?

Yes	1
No	2

9.2 If YES, please specify what you regard as the most important of these guidelines:



9.3 If NO, please specify what additional preparation and information you should have received:

10. Assessment of Learning

10.1 Was the assessment of the learning outcomes of this service learning module different from that of other modules?

Yes	1
No	2

10.2 If YES, please specify in what ways the assessment was different from other modules:

10.3 Do you have suggestions for the improvement of assessment for this module?

11. Learning from Others (Reciprocity)

11.1 What did you learn from community members?



11.2 What did you learn from the service sector staff?

11.3 What did you learn from your fellow students?

11.4 What did you learn from and about your lecturer(s) during the service learning experience that you would otherwise not have known?

12. Personal Experience

12.1 What did you learn about yourself during your service learning experience?



12.2 Please reflect briefly on your personal experience of the service learning module:

12.3 What did you learn about the value of reflection during the service learning experience?

12.4 What forms of personal growth did you gain, if any?

12.5 What social development did you gain, if any?

12.6 How did the service learning experience contribute to your sense of social responsibility, if at all?

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13. Final Remarks

13.1 Please share any final remarks regarding your feelings, perspectives, concerns and difficulties experienced during this module:

13.2 Please share any recommendations for improvement of this module:

Thank you very much!