

BUSINESS CONTINUITY

OBJECTIVES OF THE PROGRAMME

One of the biggest challenges for organisations worldwide is ensuring that business keeps on running, even during adverse times or events. Disasters can strike at any moment, and service disruptions can cost you millions in revenue as well as multiple dissatisfied stakeholders. In today's hyper-competitive market, it will not take long for your customers to switch to your competition should they not receive the service they expect or for communities to protest against poor service delivery. Organisational managers therefore need to within the context of their organisation, understand the requirements for leadership, planning, support in order to ensure business continuity.

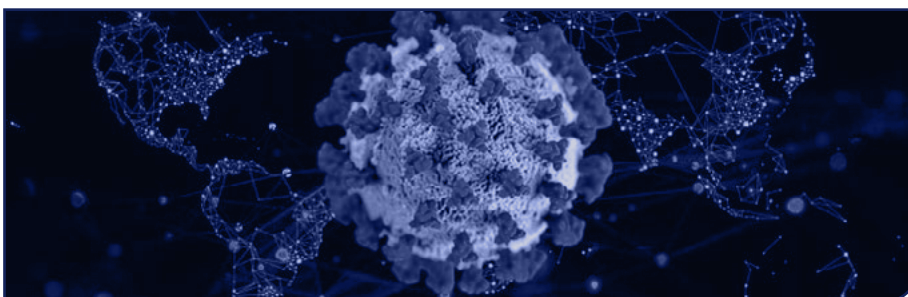
LEARNING OUTCOMES

By the end of the programme, participants should be able to:

- Outline fundamental business continuity management principles and concepts
- Explain and understand the link and relationship between risk and business continuity management in order to build organisational resilience
- Utilise international standards and best practice
- Explain the business continuity management lifecycle
- Draft a business continuity management for your organisation

PROGRAMME OUTLINE

- Fundamental business continuity management principles and concepts
- The link and relationship between risk and business continuity management in order to build organisational resilience
- International standards and best practice
- Business continuity management lifecycle
 - Policy and programme management
 - Embedding business continuity management culture
 - Business impact analysis and risk assessment
 - Business continuity strategies
 - Implementation of business continuity plans
 - Performance evaluation
 - Validation and testing of business continuity plans



Who should attend?

The programme would be beneficial for:

- Middle managers and senior managers
- Technical experts responsible for managing and mitigating risk

Mode of delivery:

Face to face OR Online

Duration: Face to Face



2 Days

Duration: Online



14 Days

Accreditation:

- After the successful completion of the programme, the student will receive a certificate issued and endorsed by the UFS.
- All short learning programmes can be customised and offered on an in-house basis.
- NQF level: 5
- Credits: 4

Enquiries:

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