

HIGH PERFORMANCE SUPERVISION

OBJECTIVES OF THE PROGRAMME

This programme is designed to start the leadership journey for any manager/supervisor/individual who needs to lead staff to perform. This practical programme evolve basic leadership theory and principles into behavioural change in leadership roles and tasks.

LEARNING OUTCOMES

By the end of the programme, participants should be able to:

- Apply the four functions of management, namely planning, organising, activation and control
- Appreciate the different roles of a supervisor/manager
- Communicate constructively in conflict situations
- Anticipate the behaviour of their subordinates and respond appropriately
- Apply different communication techniques

PROGRAMME OUTLINE

- Functions of management
 - Planning, Organizing, Direction and Control and the functions are contextualized in terms of the roles and responsibilities of managers at different levels in an organization
- Leadership tools to be able to:
 - Identify leadership styles
 - Delegate, coach, direct and support subordinates
 - Identify and apply individual decision-making styles
 - Recognise the influence of bounded rationality and intuition in decision-making
- Interpersonal tools to be able to:
 - Motivate subordinates in the work situation to reach organisational, unit and individual goals
 - Set clear goals for their units
 - Clarify subordinate expectations
 - Solve problems creatively in a team situation
 - Manage individual difference in order to create trust and openness



Who should attend

The High Performance Supervision programme would be beneficial for:

- Current and future first line managers/supervisors

Mode of delivery:

Face to face OR Online

Duration: Face to Face



4 Days over 6 weeks

Duration: Online



6 Weeks

Accreditation

- Short learning programmes are endorsed by the UFS and recognition to predefined formal programmes are available through Recognition of Prior Learning (RPL).
- All short learning programmes can be customised and offered on an in-house basis.
- Notional Learning Hours: 40
- Academic Level: 5

Enquiries:

Ansie Barnard
Strategic Partnerships
T: 082 900 1080 / 051 401 3204
E: barnardam@ufs.ac.za

www.ufs.ac.za/cbd