

Students - How to change forgotten password.

Click on the self-service link and follow the steps as indicated below.

Link: <https://selfservice.ufs.ac.za>

Step1:	Enter your Student Number and click Search
Step2:	Please choose which method (Email or SMS) you prefer to receive your security code.
Step3:	To verify your identity, a security code will be sent to you.
Step4:	Enter the security code sent to you and click the check code button.
Step5:	Click continue after the security code has been verified.
Step6:	Enter and confirm your new password before clicking the change password button.
Step7:	Remember to reset your password on the Self-service page.

In addition, a video tutorial is available on the link below.

https://www.ufs.ac.za/videos/librariesprovider31/ict-self-service/to-reset-forgotten-password.mp4?sfvrsn=201a6120_4

For UFS campus password-related queries, contact:

- ICT Services Student Desk at +27 51 401 2000.
- For after-hours support, please contact: +27 51 401 3994.

Take note: Your passwords may not be changed over the telephone.