



WENKE VIR DIE AFLAAI VAN EKSAMENVRAESTELLE

U mag 'n foutboodskap sien wanneer u probeer om eksamenvraestelle van die UVbiblioteek se webblad af te laai. Dit kan afhang van die leser (*browser*) wat u gebruik.

Indien die eksamenvraestel nie wil aflaai nie, moet veranderinge aan die leser gemaak word. Hieronder is die oplossings vir die foutboodskappe wat u mag kry in Firefox, Internet Explorer of Chrome. 'n Oplossing word hieronder gedemonstreer vir elke leser.

Firefox

> Kliek op die Firefox ikoon.



> Tik die URL: <u>http://library.ufs.ac.za/exampapers/</u> in.



Figure 1

- > Teken in met u UV gebruikersnaam en UV wagwoord.
- Tik die modulekode van die eksamenvraestel wat u wil aflaai in, byvoorbeeld LSE114.



Figure 2

> Kliek Download om die PDF dokument af te laai.

FREISTATA





Figure 3

Een van die volgende foutboodskappe mag wys wanneer u die vraestel in Firefox probeer oopmaak.

Foutboodskap 1:

Firefox	<u> </u>						111 - 111				x
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											ţ

Figure 4

Oplossing:

Indien die bostaande foutboodskap vertoon word, kliek **Open With Different Viewer**.

Foutboodskap 2:



Figure 5





Figure 6

Oplossing:

- > Kliek Tap here to activate plugin.
- > Kliek Allow and Remember.

Foutboodskap 3:

🔶 🛞 library.u B Most Visited [ifs.ac.za/exampapers/do	wnloed,aspx?id=7NKnZbsMC	2m/f1mr5bowcM9INTa86NRw4lst	IDvvZVO Registrati	Lk= on	<i>∀</i> C
 This PDF doc This PDF doc 	ument might not be dis	played correctly.		- +	Automatic Zoom	

Figure 7



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Indien u nie die opsie hieronder sien nie:



Figure 8

Volg hierdie stappe – Oplossing:

- Druk F5 om u leser te herlaai OF verander die viewer settings van jou Internet leser.
- Om die viewer settings te verander, kliek op die Menu ikoon bo regs op jou leser.





> Kliek op Options.



Figure 10



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> Selekteer Applications in Options.



Figure 11

- Verander die Action van elke Content Type van al die Adobe Acrobat dokumente en stel dit na Use Adobe Reader (default).
- > Kliek OK om te verander.

Opt	ions
General Tabs Search Content Applie	ations Privacy Security Sync Advanced
Search	م
Content Type	Action
Adobe Acrobat Forms Document (applicatio Adobe Acrobat Forms Document (applicatio	🜽 Use Adobe Reader (default) 🌽 Use Adobe Reader (default)
둸 Adobe Acrobat XML Data Package File	😕 Use Adobe Reader (default) 🛛 👻
🏪 irc	Always ask
🖶 ircs	Always ask Use Adobe Reader (default)
📥 mailto	🛄 Use TWINUI (default)
Podcast	Preview in Firefox
🔁 Portable Document Format (PDF)	Preview in Firefox
Video Podcast	🖓 Preview in Firefox
Web Feed	🖓 Preview in Firefox
📥 webcal	🖓 Always ask
	OK Cancel Help

Figure 12

Probeer nou weer die eksamenvraestel oopmaak. Die fout behoort opgelos te wees.



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Internet Explorer

> Kliek op die Internet Explorer ikoon.



> Tik die URL: <u>http://library.ufs.ac.za/exampapers/</u> in.



Figure 13

- > Teken in met u UV gebruikersnaam en UV wagwoord.
- Tik die modulekode van die eksamenvraestel wat u wil aflaai in, byvoorbeeld LSE114.

Exam Papers			
	Module Code Starts With:	LSE114	Search
			6

Figure 14

> Kliek *Download* om die PDF dokument af te laai.

Nodule Code Starts With:	LSE114	Search		
Module Code	Year A	Occurturity	Subject Name	View
LSE'14	2014	June 1st	SCHOOL OF OPEN LEARNING	Downipad
LSE114	2014	June 1st	SCHOOL OF OPEN LEARNING	Down







Een van die volgende foutboodskappe mag wys wanneer u die vraestel in Internet Explorer probeer oopmaak.

Foutboodskap 1:

9	Internet Explorer	×
Internet	t Explorer has stopped working	
Windows	is checking for a solution to the problem	
	Can	cel

Figure 16

Oplossing:

> Kliek *Close Program* en die eksamenvraestel behoort oop te maak.



Figure 17



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Foutboodskap 2:

0	The file is damaged and could not be repaired. Local\EWH\$@et`08b	
		ОК

Figure 18

Oplossing:

Volg hierdie stappe om jou cache leeg te maak.

- > Kliek op *Tools* in jou kieslys.
- > Kliek op Internet Options.



Figure 19



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> Kliek op *Delete*.

		1	nternet	Options		
eneral	Security	Privacy	Content	Connections	Programs	Advanced
Home p	To crea	ate home	page tabs, fs.ac.za/	type each add	lress on its o	own line.
		Use cu	rrent	Use default	Use n	v ew tab
Startu	0					20
Os	tart with ta	ibs from t	he last ses	sion		
۰s	tart with h	ome page				
Char	nge how we	ebpages a	re displaye	ed in tabs.	Ta	abs
Browsi	ng history					
Dele form	te tempora informatio	ry files, hi n.	story, coo	kies, saved pas	swords, and	d web
and the second s	elete brow	sing histor	ry on exit			
				Delete N	Set	
			0	Delete	6	tings
Appea	rance			Delete	3	tings
Appea	rance Colors	Lang	guages	Fonts	Acce	tings ssibility
Appea	rance Colors	Lang	guages	Fonts	Acce	ssibility

Figure 20

Die volgende skerm sal verskyn.



Figure 21

> Kliek op Delete.



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Die volgende skerm sal verskyn.



Figure 22

Wag tot die skerm verdwyn.

> Kliek OK.

	Security	Privacy	Content	Connections	Programs	Advanced
none p	To cre	ate home n	ane tabe	turne each adr	trace on its c	wn ine
1	To de	ate nome p	age tabs	cype each add	iress onnes e	AND HIE.
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Storb r						
Startup	, 	da a firana da				
Os	tart with ta	abs from th	e last ses	sion		
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Tabs -		, e page			T	-ha
Tabs - Chan	ige how we	ebpages an	e displaye	ed in tabs.	Ta	abs
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Tabs - Chan Browsir Delet form	nge how we ng history te tempora informatio	ebpages ar ry files, his n.	e displaye tory, coo	ed in tabs. kies, saved pae	Ta aswords, and	abs d web
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Figure 23

U cache is nou leeg. Maak die leser toe en maak weer 'n nuwe leser oop.



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Chrome

> Kliek op die Chrome ikoon.



> Tik die URL: <u>http://library.ufs.ac.za/exampapers/</u> in.





- > Teken in met u UV gebruikersnaam en UV wagwoord.
- Tik die modulekode van die eksamenvraestel wat u wil aflaai in, byvoorbeeld LSE114.

Exam Papers			
	Module Code Starts With:	LSE114	Search
		10: 	5



> Kliek *Download* om die PDF dokument af te laai.

Nodule Code Starts With:	LSE114	Search		
Module Code	Year •	Osourtunity	Subject Name	View
5E114	2014	June 1st	SCHOOL OF OPEN LEARNING	Downipad
.5E114	2014	June 1st	SCHOOL OF OPEN LEARNING	Down



Een van die volgende foutboodskappe mag wys wanneer u die vraestel in Internet Explorer probeer oopmaak.

Foutboodskap:



Figure 27

Oplossing 1:

Druk F5 om u leser te herlaai.

Oplossing 2:

U sal die leser se besonderhede moet herset.

> Kliek op die kieslys bo regs op u leser.



Figure 28

> Kliek Settings.



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			2
New tab			Ctrl+T
New window			Ctrl + N
New incognito window		Ctrl+	Shift+N
Bookmarks			
Recent Tabs			
Relaunch Chrome in Win	dows 8 m	ode	
Edit	Cut	Сору	Paste
Save page as			Ctrl+S
Find			Ctrl+F
Print			Ctrl+P
Zoom	- 1	00% +	53
History			Ctrl+H
Downloads			Ctrl+J
Settings	N		
About Google Chrome	NR.		
Help			
More tools			
Evit		Children	100 m 100

Figure 29

Kliek Show advanced settings heel onder op die Settings by Default browser.



Figure 30



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> Klik Content settings by Privacy.

/acy		
Content settings	Clear browsing data	
Google Chrome may u	se web services to improv	your browsing experience. You may optionally disable the
and a second		

Figure 31

> Kliek **Disable individual plug-ins.**

۲	Run all plugin content (recommended
\bigcirc	Click to play
0	Do not run plugins by default
N	lanage exceptions

Figure 32

Maak seker dat Chrome se PDF *viewer* as *Enabled* gestel is en dat die Adobe Reader gedeaktiveer is.

Chrome P	DF Viewer
Disable	Always allowed
Microsoft The plugin	Office (2 files) - Version: 15.0.4514.1000 allows you to have a better experience with Microsoft SharePoint
Disable	Always allowed
Google U	odate - Version: 1.3.26.9
Disable	Always allowed
Adobe Re Adobe PD	ader - Version: 10.1.13.16 (Disabled) F Plug-In For Firefox and Netscape 10.1.13
Enable	Always allowed

Figure 33

Indien enige van die probleme bly voorkom, druk F5 om die bladsy te herlaai en probeer weer om die eksamenvraestel af te laai.